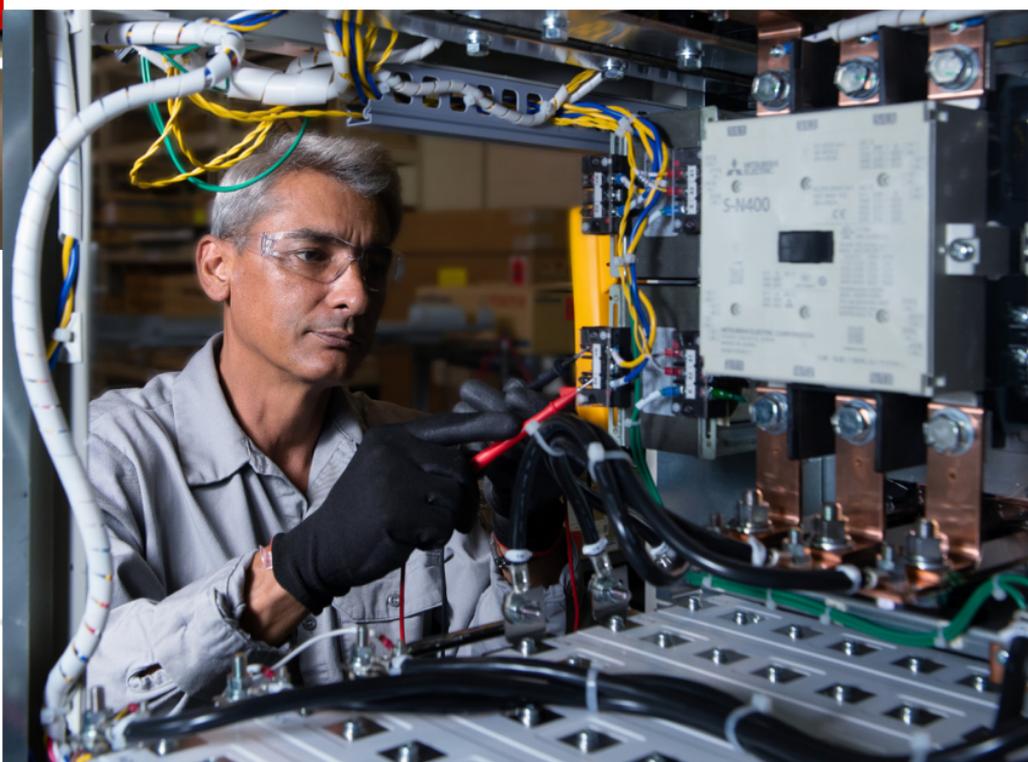




# SERVICE & SUPPORT

*Across the Americas, Mitsubishi Electric technicians are trusted partners throughout the lifetime of our products. Ensure maximum uptime with exclusive access to local support, factory design engineers, regional spare parts depots, and more.*



# CRITICAL POWER SERVICES



## MAINTENANCE

Discover the solution best suited to monitor system health and ensure optimal performance with OEM expertise - all at a reasonable price.

## REPLACEMENTS & UPGRADES

Extend system life and enhance functionality with access to our factory parts inventory and OEM technician support for lifecycle part replacements, upgrades, retrofits, and more.



## BATTERIES

Lead acid, wet cell, lithium ion, - receive a maintenance, replacement, or monitoring solution perfect for your needs and budget.

## IMAGING

First-rate imaging tools and experienced technicians can accurately identify hotspots and potential faults during system start-up, preventative maintenance, or troubleshooting.



## TRAINING

Complete the system start-up process with first responder training for site operators to ensure comfort with procedures, menu functions, and data collection.

# TECHNICAL EXPERTISE

As you invest in your critical power solutions, we invest in our technical capabilities. Through rigorous training programs, state-of-the-art equipment, and industry expert knowledge, our experienced team delivers unmatched support throughout the lifetime of your system.



# 24/7 TECHNICAL SUPPORT

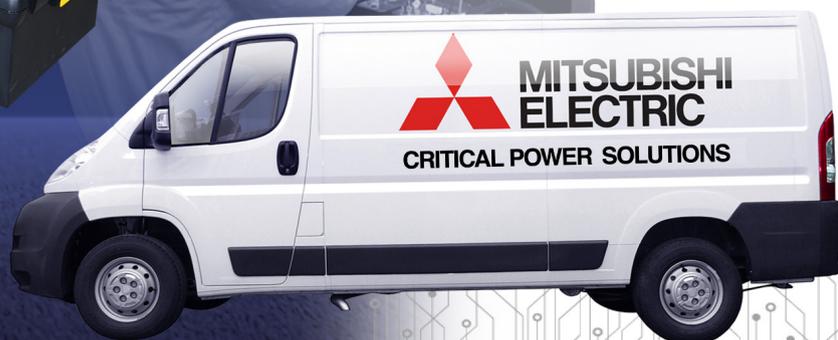
Our Technical Support team is dedicated to protecting your investments no matter what day or time. You can count on highly skilled Technical Support representatives to troubleshoot by phone and, if necessary, dispatch a certified technician to your site.

Phone, Onsite,  
& Virtual Support

Weekend  
& Holiday  
Coverage

Troubleshooting

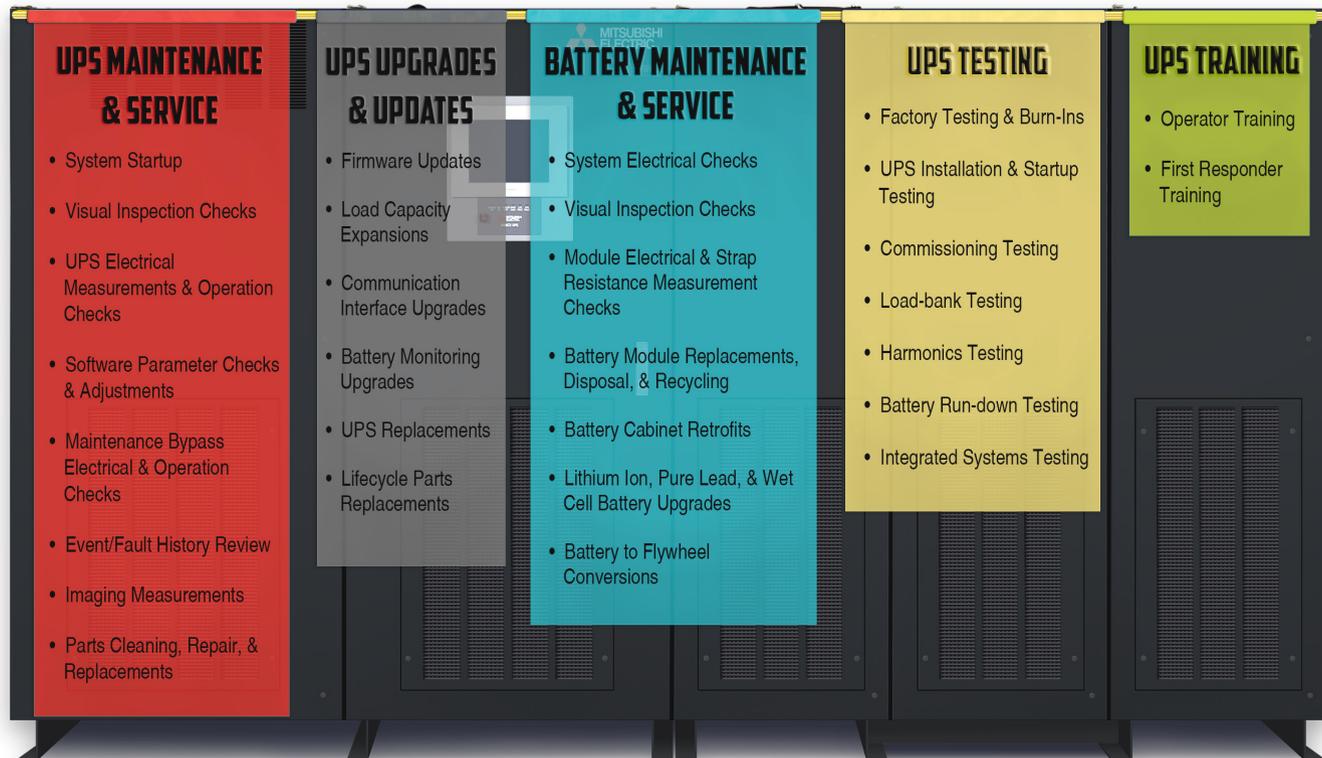
Operation  
Consulting



Simply call 800-887-7830 Option #1 for assistance.

# COMPREHENSIVE PROGRAMS

## MAXIMUM UPTIME



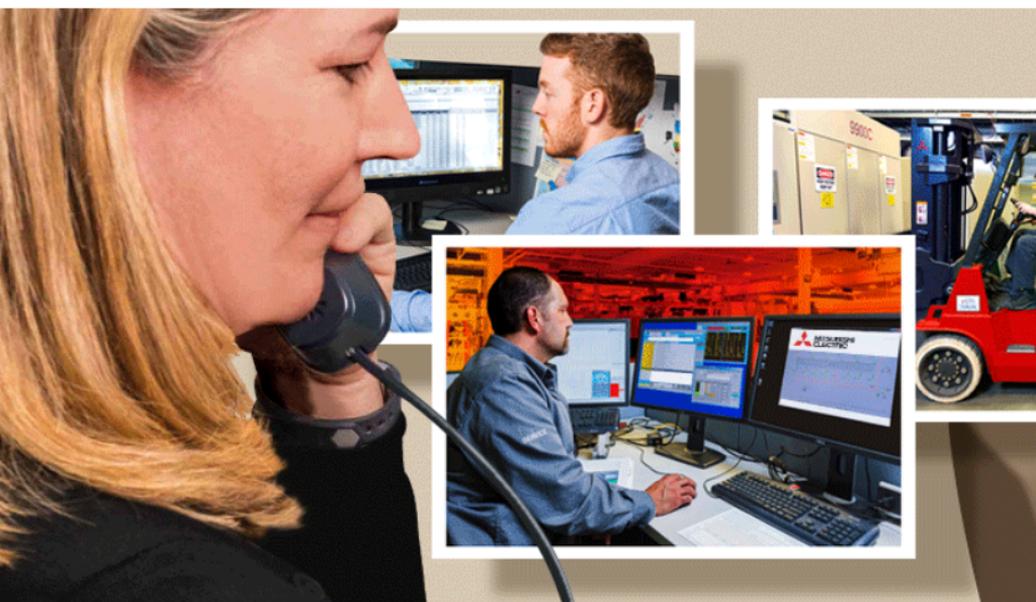
**99.9995%**  
*Equipment Reliability*

# ABOUT US

The Mitsubishi Electric name has long been recognized as one of the world's leaders in the manufacture of electrical products. From its founding in 1921, Mitsubishi Electric has been at the forefront of technical ingenuity and product innovation. Since 1964, Mitsubishi Electric has been manufacturing precision engineered highly reliable Critical Power Supplies and solving the challenges of American critical facilities since 1985. Mitsubishi Electric leads the way in technological advances of uninterruptible power supplies and is the only major brand that manufactures its own semiconductors. Mitsubishi Electric holds the highest efficiency rating for the AC-Double Conversion (VFI) category on the Energy Star web site and openly shares reliability data.

With the total cost of an unplanned data center outage now estimated at \$500K-\$1M, minimize your risk of significant loss by choosing the best UPS, paired with the service experts who know how best to protect your business.

## DON'T LET YOUR BUSINESS GO DARK®



**CRITICAL POWER SOLUTIONS**

[MitsubishiCritical.com](http://MitsubishiCritical.com)

[CPSsales@meppi.com](mailto:CPSsales@meppi.com)

[CPSDServiceSales@meppi.com](mailto:CPSDServiceSales@meppi.com)

800-887-7830

SA-ENL0066R2 (7/22)