

UNINTERRUPTIBLE POWER SUPPLY SYSTEM

## MODEL

# 9900B SERIES

OWNER'S / TECHNICAL MANUAL

(Inclusive Parallel Operation System Application)

## **UNINTERRUPTED** Peace of Mind<sup>®</sup>

Preface

Revision 7 07/17/2024 U-ENM00030



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## HOW TO USE THIS MANUAL

This manual is designed for ease of use, giving the user easy and quick reference to information. This manual uses notice icons to draw attention to the user important information regarding the safe operation and installation of the UPS. The notice icons used in this manual are explained below, and should be taken into account and adhered to whenever they appear in the text of this manual.



**Warning:** A warning notice icon conveys information provided to protect the user and service personnel against hazards and/or possible equipment damage.



**Caution:** A caution notice icon conveys information provided to protect the user and service personnel against possible equipment damage.



**Note:** A Note notice icon indicates when the user should make a reference of information regarding the UPS operation, load status and display status. Such information is essential if Mitsubishi field service group assistance and correspondence is required.

**Safety Recommendations:** If any problems are encountered while following this manual, Mitsubishi field service group assistance and correspondence is recommended.



## **1.0 INTRODUCTION**

The Mitsubishi Uninterruptible Power Supply System (UPS) is designed to provide many years of reliable protection from power failure, brown-outs, line noise, and voltage transients. This manual contains descriptions required to operate the UPS. To ensure optimum performance of the equipment, follow the manufacturer's instructions. Please read this manual carefully and retain it for future reference.

## IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS



This manual contains important instructions for the 9900B SERIES Uninterruptible Power Supply System that should be followed during installation and maintenance of the UPS and batteries.

WARNING 1



Lethal voltages exist within the equipment during operation. Observe all warnings and cautions in this manual. Failure to comply may result in serious injury or death. Obtain qualified service for this equipment as instructed.





## WARNING 2



In no event will MITSUBISHI be responsible or liable for either indirect or consequential damage or injury that may come from the use of this equipment.

Any modifications without authorization by MITSUBISHI could result in personal injuries, death or destruction of the UPS.

## **1.1 SAFETY PRECAUTIONS**

## **APPLICATION**

If the UPS System is to be applied to support equipment that could affect human safety, the following steps must be adhered to:

- 1. Consult with Mitsubishi Electric Power Products Inc. UPS Division at 1-800-887-7830.
- Special consideration of the overall backup power system configuration is required so that the Mitsubishi UPS System is not the sole support required for operation, maintenance and management of power availability. Other available power sources (utility, emergency power generation or other systems) shall also support power availability.

Definition of equipment that could affect human safety:

- Life Support Systems (is a system whose failure to perform can be expected to result in bodily injury or death).
- Essential Public Systems (is a system whose failure to perform can be expected to result in bodily injury or death and/or property damage).



## WARNING 3



The UPS must be installed and operated in a controlled environment. An improper storage and installation environment will deteriorate insulation, shorten component life, cause corrosion and equipment malfunctions, and can void your warranty. The standard installation and operational environment is as follows:

Table 1.1	UPS Installation and Operational Environment

Category	Acceptance Criteria				
Installation Location	Indoors, completely weather-protected location				
Altitude	This Equipment must not be applied at altitude that exceeds 2250m (7400ft) above sea level.				
Ambient	41°F (5°C) to 95°F (35°C)	)			
Temperature	Ideal operating temperatu	ire for batterie	s: 68°F (20°C	C) to 77°F (25°C)	
Relative Humidity	5% to 85% with no conde	nsation			
Solid	Parameter		Maximum v	alue	
Contaminants (See Note 1)	Sand		0		
( )	Dust/ Particulate matter		<0.01 mg/m	1 <sup>3</sup>	
	(suspension)				
	Dust/ Particulate matter	<0.4 mg/(m		<sup>2.</sup> h)	
	(sedimentation)				
Chemical	Parameter	Mean value	(See Note	Maximum Value (See	
Contaminants (Gases and		2)		Note 3)	
Vapors)	Sea salts	0		0	
	Sulfur dioxide (SO <sub>2</sub> )	<0.01 PPM		<0.03 PPM	
	Hydrogen sulfide (H <sub>2</sub> S)	<0.003 PPN	1	<0.01 PPM	
	Wet Chlorine (Cl <sub>2</sub> )	<0.0005 PP	M	<0.001 PPM	
	relative humidity >50%				
	Dry Chlorine (Cl <sub>2</sub> )	<0.002 PPM		<0.01 PPM	
	relative humidity <50%				
	Hydrogen chloride (HCI)	<0.0066 PP	M	<0.0066 PPM	
	Hydrogen fluoride (HF)	<0.001 PPN	1	<0.005 PPM	
	Ammonia (NH <sub>3</sub> )	<1 PPM		<5 PPM	
	Ozone (O <sub>3</sub> ) or other	<0.002 PPM	1	<0.005 PPM	
	oxidants				
	Nitrogen oxides (NO <sub>x</sub> )	<0.05 PPM		<0.1 PPM	



Aerosols	Oils	<5 PPB dry	air		
Flora and Fauna	None (no presence or risk of growing mold or fungus; negligible risk of damage from rodents, insects or animals)			negligible risk of damage	
Vibration	Parameter		Maximum va	lue	
(Stationary, sinusoidal)	Displacement amplitude (2	2-9 Hz)	1.5 mm (0.0	59 in)	
	Acceleration amplitude (9-	-200 Hz)	5 m/s² (0.51	g)	
Vibration	Parameter		Maximum va	lue	
(Non-Stationary, including shock)	Shock response spectrum type L,		70 m/s²		
including shock)	peak acceleration å				
	Shock response spectrum type I,		0		
	peak acceleration å				
	Shock response spectrum	i type II,	0		
	peak acceleration å				
Note 1: Solid conta	minant and particle example	es include, bu	it are not limite	ed to: sand, carbon dust,	
metal fillings/dust, conductive particles, and organic and inorganic dust and fibers					
Note 2: Mean Value is defined as the average, long-term value					
Note 3: Maximum Value is defined as the maximum value occurring over a period of time of not					
more than 30 minut	tes per day				





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This UPS does not include a Bypass input circuit breaker (MCCB) to protect the bypass circuit. The Bypass input circuit breaker (MCCB) is to be field supplied and installed. The recommended Breaker (MCCB) Specifications are as follows:

Capacity (kVA)	acity (kVA) Bypass Voltage (Vac) Bypass Rating (Aac)		Breaker (A)			
300	480	361	500			
500	480	601	800			

Table 1.2 Rating of Bypass Input Circuit Breaker

480

750

AC input and AC output overcurrent protection and disconnect devices shall be field supplied and installed. The DC circuit breaker (MCCB) shall be field supplied and installed. The overcurrent protection device should be installed in the Battery cabinet and rated as indicated in Table 1.6.  $\blacktriangle$ 

▲ For other stored energy systems, refer to the attached supplement.



NOTE: The DC input overcurrent protection (Battery disconnect breaker) hereinafter will be referred as "CB2."

WARNING 5



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This UPS functions with lead acid batteries. If a  $\blacktriangle$  is seen, review the supplemental materials for more information about the stored energy system used.



## 1.2 GENERAL

The Mitsubishi 9900B SERIES UPS is designed to provide continuous and clean electrical power to a critical load. Additionally, the UPS monitors power conditions affecting the load. In the event of an input power failure, the UPS will supply power to the critical load for the specified battery time.

If the input power is not restored promptly, backup power from the UPS battery permits the orderly shutdown of equipment supported by the UPS. The UPS is simple to startup, operate and maintain.

The 9900B SERIES UPS is available in 300, 500 and 750kVA. These specifications are shown in Section 1.5. The principles of operation described herein are applicable to all models.

This manual provides an overview of the 9900B SERIES components and their functions. The appearance and purpose of operator controls and indicators are described with procedures for operation, startup, shutdown and basic maintenance.



## **1.3 DEFINITIONS**

**UNINTERRUPTIBLE POWER SUPPLY SYSTEM (UPS)** - All components within the UPS Module Cabinet and associated batteries that function as a system to provide continuous, conditioned AC power to a load. This is sometimes referred to as the "System."

**UPS MODULE CABINET** - The metal enclosure which contains the Converter / Charger, Inverter, Static Transfer Switch, Internal Bypass line, operator controls, and internal control systems required to provide specified AC power to a load.

**UPS MODULE** - The Converter / Charger and Inverter assemblies which, under the direction of the internal control system and operator controls, provide specified AC power to a load.

**INVERTER** - The UPS components which contain the equipment and controls necessary to convert DC power from the Converter / Charger, or the battery, to AC power required by the critical load.

**CONVERTER / CHARGER** - The UPS components which contain the equipment and controls necessary to convert input AC power to regulated DC power required for battery charging and for supplying power to the Inverter.

**STATIC TRANSFER SWITCH** - The device which connects the critical load to the bypass line when the Inverter cannot supply continuous power.

**BYPASS LINE** - The line which conducts electricity directly from the input power source to the critical load during Maintenance or whenever the UPS is not completely operational.

**AC INPUT POWER** - Power provided by the electrical utility company, or auxiliary generator, which is connected to the UPS for supplying the critical load.

**BATTERY** - The rechargeable battery strings which supply DC power to the inverter to maintain continuous AC power to the load during AC input power failure conditions.



## **1.4 OPERATION OVERVIEW**

The UPS provides two power paths between the utility source and the critical load. Figure 1.1 shows the path for normal operation, with the load powered from the inverter. Figure 1.2 shows the path for bypass operation, with the load supplied through the static bypass line.

A) Normal operation: Load power supplied by each system UPS inverter.

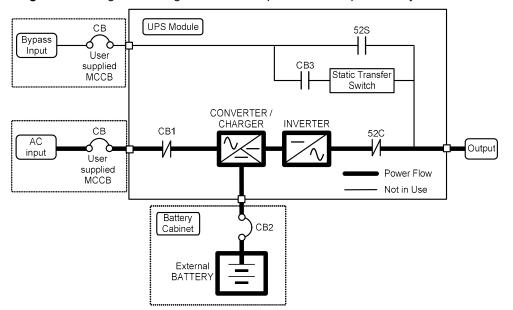


Figure 1.1 Single Line Diagram - Normal Operation: Load powered by UPS Inverter

During normal operation, the path through the UPS inverter is used to power the load.

Referring to Figure 1.1: Input AC power is converted to DC by the Converter. DC power is utilized to charge the UPS battery and to provide power to the Inverter. The Inverter converts the DC power to clean AC power to supply the critical load.

The conversion - inversion process eliminates any voltage transients or fluctuations existing in the input power before it reaches the critical load.

The power drawn by the critical load is equally shared between all UPS units whenever the system is in Parallel Operation (refer to Figure 3.4 that shows a sample of the Parallel Operation System Configuration).



In the event of a UPS module failure during Parallel Operation, the critical load power will be continuously supplied and shared by all other UPS units.



CAUTION: For protection, the Bypass Input circuit breaker (MCCB) of the UPS and cables are field supplied and field installed (see WARNING 4 on page 1-5).

B) Bypass Operation: Load Power supplied through UPS internal static bypass line.

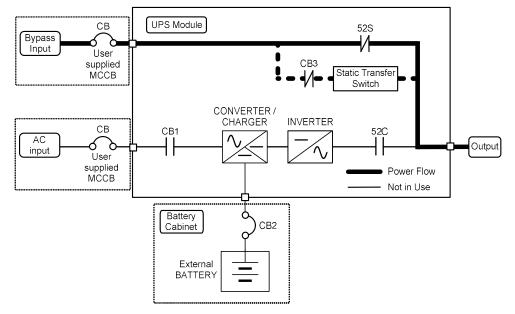


Figure 1.2 Single Line Diagram - Bypass Operation: Load Fed Through Static Bypass Line

Referring to Figure 1.2: The Internal Bypass line is a hard-wired line through 52S, which supplies the critical load with unconditioned bypass input power. Upon switching to the Internal Bypass line, the Static Transfer Switch (STS) line through CB3 supplies the power immediately. Then the Internal Bypass line through 52S supplies the power. In the event of switching to the Bypass line, the power to the critical load will be uninterrupted. The purpose of this Internal Bypass line is to route power to the critical load while the UPS module (converter and inverter) is de-energized, and during startup before the system is operating on the UPS module.

Each UPS internal static bypass line will equally share the power supplied to the critical load whenever the system is in Parallel Operation.



In the event of a load overcurrent, the UPS transfers to bypass without interruption to the critical load. In the case of Parallel Operation, all UPS units will transfer to bypass without interruption to the critical load.

The internal control system determines the operation of the two paths, with the load powered from the inverter being the normal operation.

C) Emergency Operation: Load Power supplied by UPS battery.

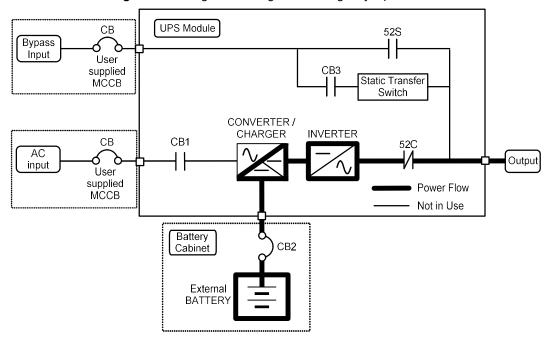


Figure 1.3 Single Line Diagram - Emergency Operation

Referring to Figure 1.3: In the event of an AC input source failure or interruption, the UPS Converter(s)\* will de-energize and the UPS battery(s)\* will immediately discharge and supply DC power to the Inverter to maintain continuous AC power to the load. This operation will continue until:

- a) The battery capacity expires and the inverter turns off, or
- b) The input power is restored, after which the converter will power the inverter and critical load and simultaneously recharge the batteries.

A fully charged battery will provide power for the specified time at the rated load, or longer at a reduced load.

(s)\*: In the case of the Parallel Operation

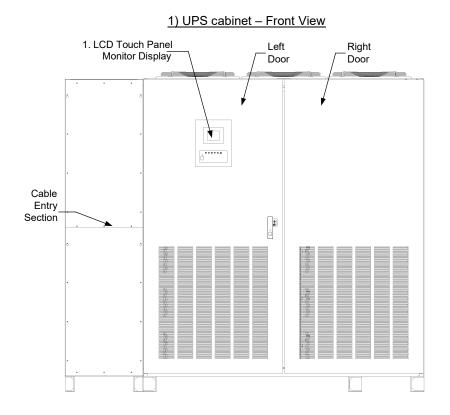


When power is restored after a low battery shutdown, the UPS converter(s)\* automatically restarts operation, the charger(s)\* recharges the batteries and the Inverter(s)\* is automatically restarted without operator intervention. The load is automatically assumed by the inverter without operator intervention.

(s)\*: In the case of the Parallel Operation

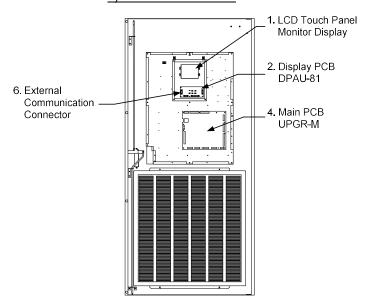
The power drawn by the load is equally shared between all UPS units regardless of the presence or absence of a UPS that is (are) in battery operation, or whenever the system is in Parallel Operation.





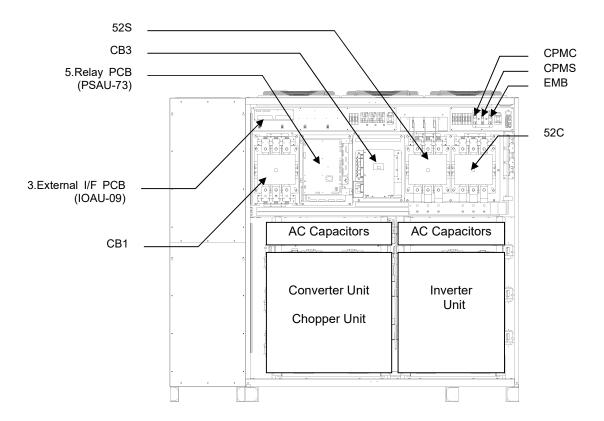
## Figure 1.4(a) UPS Parts Location (750kVA)

2) Backside of left door





#### Figure 1.4(a) UPS Parts Location (750kVA)



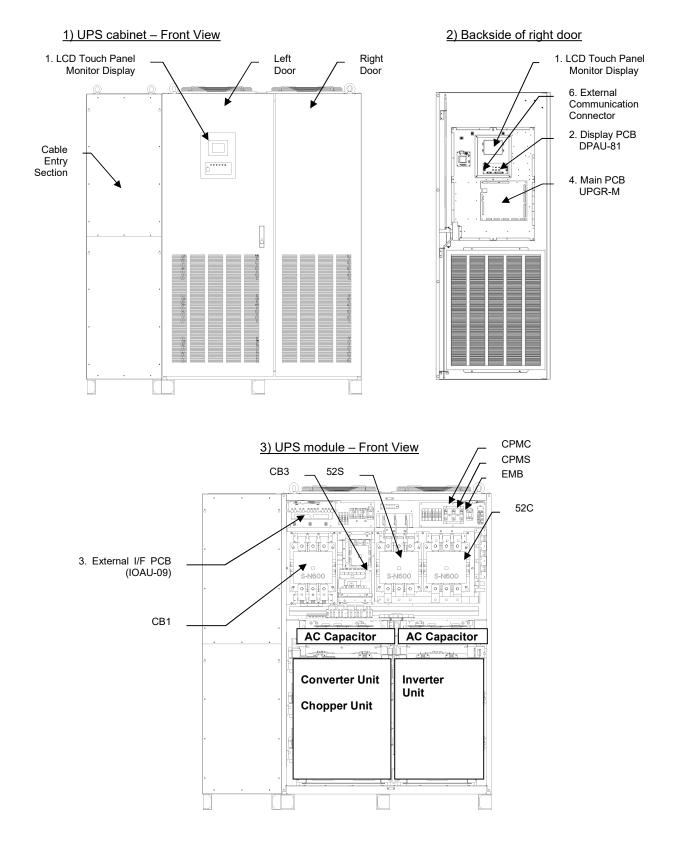
3) UPS module - Front View

\*Items 9 and 10 (AC input, AC output, DC input terminal, and Grounding Bar) are not shown in Figure 1.4 (refer to Figure 3.2).



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MITSUBISHI ELECTRIC 9900B SERIES UPS



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## Figure 1.4(c) UPS Parts Location (300kVA)

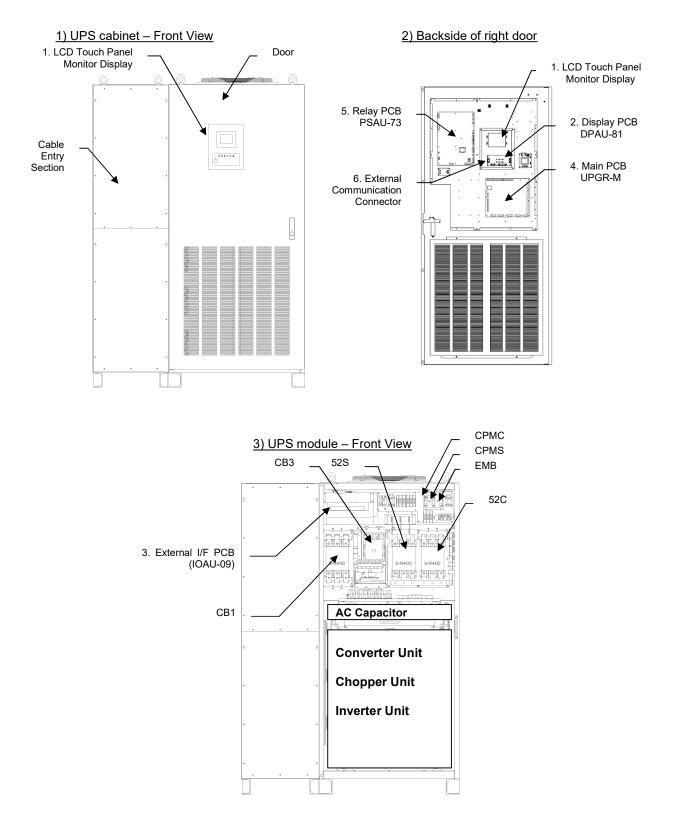
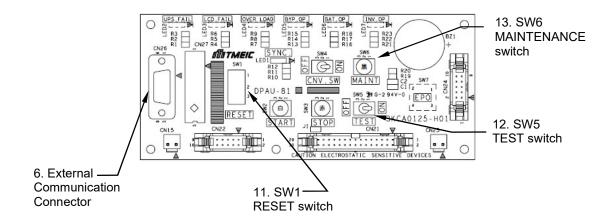




Figure 1.5 Display PCB DPAU-81





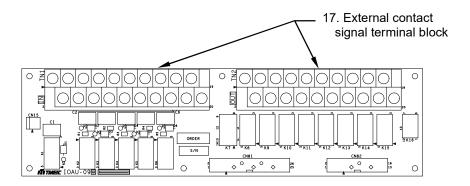
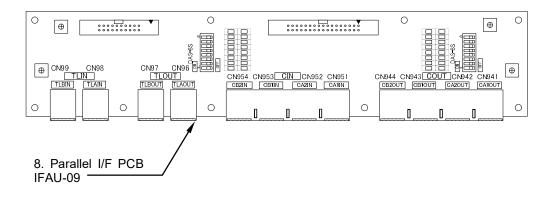
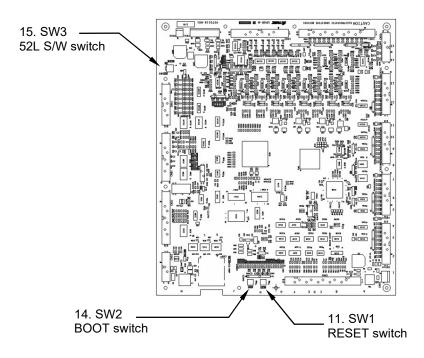


Figure 1.7 Parallel I/F PCB IFAU-09











Description of Figures 1.4 to 1.8:

1. LCD Touch Panel Monitor Display

The Liquid Crystal Display (LCD) touch panel monitor indicates power flow, measured values and fault and error messages via user selectable display screens.

Refer to Figure 2.1 for details.

2. **Display PCB DPAU-81** (Figure 1.5):

## Switches on DPAU-81 board: FOR SERVICE PERSONNEL ONLY

- (11) SW1 (RESET switch)
- (12) SW5 (TEST switch)
- (13) SW6 (MAINTENANCE switch)
- 3. External I/F PCB IOAU-09 (Figure 1.6):

## Signal I/F on IOAU-09 board

- (17) External contact signal terminal block
- Refer to Figure 2.10 for details.
- 4. Main PCB UPGR-M (Figure 1.8):

## Switches on UPGR-M board: FOR SERVICE PERSONNEL ONLY

- (11) SW1 (RESET switch)
- (14) SW2 (BOOT switch)
  - (15) SW3 (52L S/W switch)
- 5. Relay PCB PSAU-73
- 6. External Communication Connector

RS232C connector on DPAU-81 board: FOR SERVICE PERSONNEL ONLY Refer to Figure 2.13 for details.

- 7. Parallel control PCB TLCR-E (not shown) For use in Parallel Operation system application: Option
- 8. Parallel I/F PCB IFAU-09

For use in Parallel Operation system application: Option (Figure 1.7): Refer to Figure 3.5 for details.

- 9. AC input, AC output, DC input terminal Refer to Figure 3.2 for details
- 10. Grounding Bar (E)



## 11. "RESET" switch (FOR SERVICE PERSONNEL ONLY)

This switch resets errors resulting from alarm conditions.

## 12. "TEST" switch (FOR SERVICE PERSONNEL ONLY)

This switch changes system operation to test-mode.

## 13. "MAINTENANCE" switch (FOR SERVICE PERSONNEL ONLY)

This switch sets the UPS menu parameters.

## 14. "BOOT" switch (FOR SERVICE PERSONNEL ONLY)

This switch boots the processor on the main control circuit board following alarm conditions.

## 15. "52L S/W" switch (FOR SERVICE PERSONNEL ONLY)

This switch prohibits turning on the AC output contactor "52C" during test/maintenance in Parallel Operation system application.

## 16. External contact signal terminal block

This terminal block is used to connect contact signal input/output lines to and from external dry contacts. Refer to Figure 2.10 for details.



## **1.5 SPECIFICATIONS**

The UPS nameplate displays the rated kVA values, as well as nominal voltages and currents. The nameplate is located on the backside of the UPS front left door.

Table 1.3Power Specifications

Rated output Input voltage		Bypass input voltage	Output voltage
Power	3 phase / 3 wire	3 phase / 3 wire	3 phase / 3 wire
300kVA / 300kW	480V	480V	480V
500kVA / 500kW	480V	480V	480V
750kVA / 750kW	480V	480V	480V

 Table 1.4
 UPS Module Information

UPS [kVA]	Cable Entry	Width [in / mm]	Depth [in / mm]	Height [in / mm]	Weight [Ib./ kg]	Heat Rejection [kBTH / h]
300	BOTTOM / TOP / LEFT SIDE	55.1 / 1400	32.7 / 832	80.7 / 2049	2250 / 1021	42.7
500	BOTTOM / TOP / LEFT SIDE	88.4 / 2244	32.7 / 832	80.7 / 2050	3570 / 1619	69.3
750	BOTTOM / TOP / LEFT SIDE	106.9 / 2714	32.7 / 832	80.7 / 2050	4255/ 1930	98.4



Table 1.5 Detail of Specifi Rated Output kVA	300	500	750		
Rated Output kW	300	500	750		
	AC INPUT	000	100		
Configuration	3 phase, 3 wire				
Voltage	480 V +15% to -20%	,			
Frequency	60 Hz +/-10%	<u>,</u>			
Reflected Current THD 3% max. at 100% load					
Reliected Culterit TTD	5% max. at 50% load				
	STATIC BYPASS	INPUT			
Configuration	3 phase, 3 wire				
Voltage	480 V +/-10%				
Frequency	60 Hz +/-5%				
	BATTERY				
Туре	Lead Acid				
Ride Through	Application Specific				
Nominal Voltage	480 Vdc				
Minimum Voltage	400 Vdc				
Number of Cells	240				
-	AC OUTPUT				
Configuration	3 phase, 3 wire				
Voltage	480 V				
Voltage Stability	+/-1%				
Frequency	60 Hz				
Frequency Stability	+/-0.01% in free running	mode			
Power Factor	Unity (nominal)				
Power Factor Range	0.7 lagging to 0.8 leading				
Voltage THD	2% maximum THD at 10				
0	5% maximum THD at 10	0% non-linear load			
Transient Response	+/-2% maximum at 100% load step				
	+/-1% maximum at loss/return of AC power				
	+/-5% maximum at load	transfer to/from stat	tic bypass		
Transient Recovery	Less than 20ms				
Voltage Unbalance	2% maximum at 100% u				
Voltage Phase Angle Displacement	+/-1deg. maximum at 10	0% load			
Inverter Overload*	105% to 109% for 1-hou	r duration			
	110% to 124% for 10-minute duration				
	125% to 149% for 1-min				
System Overload	40000/ 54	avala	E000/ for 1 and		
(with bypass available)	1000% for 1		500% for 1 cycle		
	ENVIRONMENT	ΓAL			
Cooling	Forced Air				
Operating Temperature	41° F to 95° F ( 5° C to 35				
	Recommended : 68° F to		° C)		
Relative Humidity	5% ~ 85% Non-Condens				
Altitude	Operating altitude: Sea I	Level to 2250 meter	(7400ft)		
Location Indoor (free from corrosive gases and dust)					
Paint Color	Munsell 5Y7/1 (Beige)	`			

#### Table 1.5 Detail of Specifications ▲

\*Voltage regulation maintained

▲ For other stored energy systems, refer to the attached supplement.



			OUTPUT C	APACITY OF I	EQUIPMENT
	IDENTIFI- CATION	APPLICATION	300kVA	500kVA	750kVA
			300kW	500kW	750kW
	CB1	AC input contactor	452A	680A	1005A
LS	CB3	STS contactor	26	0A	350A
Contactors	52C	Inverter output contactor	452A	680A	1005A
Co	52S	Bypass contactor	452A	680A	1005A
	88RC	Control circuit contactor		20A	
	CB2	Battery disconnect breaker (Recommended)	800A	1400A	2000A
	User supply AC input breaker (Recommended)		500A	800A	1200A
	User supply	Bypass input breaker (Recommended)	500A	800A	1200A
Breakers	FPR, FPS, FPT, FPU, FPV, FPW, FCR, FCS, FCT, FCU, FCV, FCW, FNR, FNS, FNT, FNU, FNV, FNW, FBPR, FBPS, FBPT, FBNR, FBNS, FBNT	DC fuse	450A / 690V	630A / 690V	800A / 690V
	FUA, FUB, FUC	Control power fuse	30A / 600V		
	FBS1, FBS2, FBS3	Control power fuse		30A / 600V	
	FOA, FOB, FOC	Control power fuse	30A / 600V		
	(OPTION) FSU, FSV, FSW	Bypass input fuse	250A / 690V 315A / 690V		/ 690V
* 0	(OPTION) Parallel control FEA, FEB, FEC circuit fuse (optional)			3A / 600V	

**Table 1.6**Rating of Contactors, Breakers and Fuses

\* Rating would be changed.

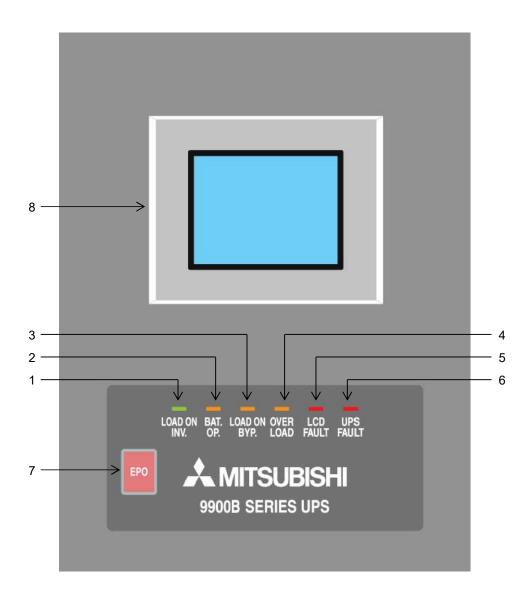
▲ For other stored energy systems, refer to the attached supplement.



## 2.0 OPERATOR CONTROLS AND INDICATORS

The 9900B Series operator controls and indicators are located as follows (exterior door):

Figure 2.1 Operation/Display Panel (Front Panel)





## 2.1 LED DISPLAY

## 1) Load on inverter [LOAD ON INVERTER] (green)

Illuminates when power is supplied from inverter to the critical load. (Indicates the state of inverter transfer switch "52C").

- Battery operation [BATTERY OP.] (orange)
   Illuminates when power is supplied from batteries following a power failure.
- Load on bypass [LOAD ON BYPASS] (orange)
   Illuminates when power is supplied to load devices by static bypass. (Indicates the state of bypass transfer switch "52S").
- 4) **Overload [OVERLOAD] (orange)** Illuminates in overload condition.
- 5) LCD fault [LCD FAULT] (red) Illuminates when an error occurs.
- 6) UPS fault [UPS FAULT] (red) [Annunciator: intermittent or constant tones] Illuminates when an error occurs in the system. In this case, the details of the error are indicated on the display panel.

## 2.2 EPO BUTTON (Emergency Power Off button) (7)

When activated, the Emergency Power Off (EPO) function shuts down the UPS module. The critical load will lose power and also shutdown. The EPO function can be performed both locally or remotely.



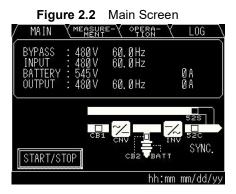
## 2.3 LIQUID CRYSTAL DISPLAY (8)

The Liquid Crystal Display (LCD) touch panel indicates power flow, measured values, operational guidance, data records and error messages. The LCD panel has a back-light which facilitates viewing in different ambient lighting conditions. The LCD will automatically clear and turn off if the screen is not activated within a 3-minute period. The LCD will turn back on when it is touched again. The ERROR indicator is cleared after 24 hours and can be reproduced by pressing any key on the panel.

#### 2.3.1 MENU

#### A) MAIN MENU (Figure 2.2)

The LCD panel indicates power flow and measured values, while also operating the start/stop function. The LCD panel allows the user to verify the status and operation of the UPS Module.



The following will be displayed when the START/STOP key on the MAIN MENU is pressed (in the **OPERATION MENU**):

#### 1) Startup/Shutdown Guidance (Figure 2.3)

The display indicates the Startup and Shutdown guidance for the UPS system. If this operation is PIN protected, the user is required to enter the security PIN before the screen can be accessed.

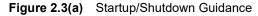
When in remote mode, the message "REMOTE operating model" will appear on this screen. The user cannot operate the start and stop functions without changing the setup from remote mode to local mode.

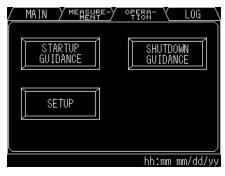
When bypass voltage is abnormal, the message "Bypass voltage abnormal" will appear.

- **Start:** When the bypass voltage is abnormal, the LCD asks the operator if an interrupted transfer is acceptable (the load may be lost).

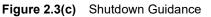
- **Stop:** When the bypass voltage is abnormal, the user cannot transfer from the inverter to bypass line.

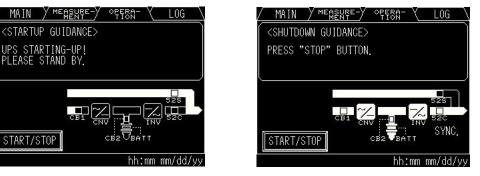












Follow Startup/Shutdown guidance accordingly.

## B) MEASUREMENT MENU (Figure 2.4)

This screen shows details of measured values, including Input and Output values. During Battery operation, "Remaining battery power" and "Run time" are also displayed.

Figure 2.4(	a) Input Values
/ MAIN / MEASUS	₽=\ ºPERA- \ LOG \
BC: 48	10V 60. 0Hz 10V 10V
<input/> AB: 48 BC: 48	0V 60.0Hz 0V 0V
	.5V ØA
k	OUTPUT
	hh:mm mm/dd/yy

Figure	2.4(a)	) Inpu	ıt Va	lues
		,		



Figure 2.4(b) Output Values	▲ Figure 2.4(c) Measurement During
	Battery Operation
/ MAIN / MEMENRE-Y OPERN-Y LOG \	/ MAIN / MEASURE- ( OPERA- ( LOG )
<pre>&lt; &lt;00000000000000000000000000000000000</pre>	<pre></pre>
CA: 480V 0kW( 0%) pf:0.00	CA: 480V <input/> AB: 0V 0.0Hz
A : ØA ( Ø%) B : ØA ( Ø%) C : ØA ( Ø%)	BC: ØV CA: ØV <battery> 545V DISCHARGE 20A</battery>
	REMAIN 100%
	00'00"05sec RUN OUTPUT
hh:mm mm/dd/yy	hh:mm mm/dd/yy

C) OPERATION MENU (Figure 2.5)

This screen prompts the user to select: (a) whether the start & stop operation will be performed by local or remote operation; (b) date & time adjustment; or (c) battery equalizing charge. The battery equalizing charge operation key will appear when battery equalizing charge is set up (setup is based on battery type ▲).

▲ For other stored energy systems, refer to the attached supplement.

	2.0(0	·/ ··			por	auon	00
/	MAIN	У ме	MENTE-Y	OPERA- TION	Y	LOG	/
RE	MOTE/	LOCAL	OPERATIO	ON SELEC	CT		
	LOC ONL		REMOTE	REM0	)TE ;AL		
ŢI	ME & I						
	13:3	4 01/	00/00				
						200701212	
				hh.	mm n	nm/dd/	УУ

Figure 2.5(b) Date & Time Adjustment

/ MAIN / MEASURE-)	OPE TI	BA- Y	STA'	tus \
REMOTE/LOCAL OPERAT	ESC	↓	$\rightarrow$	CLR
LOCAL REMOTE	7	8	9	+
TIME & DATE SETUP 14:47 05/16/08	4	5	6	
	1	2	3	E N T
	0	•		T
		14:4	/ Mb//	I67N8

## Figure 2.5(a) Remote/Local Operation Select



## **D)** LOG MENU (Figure 2.6)

This LOG MENU displays two Touch icons: EVENT LOG and BATTERY LOG.

Up to 50 condition/operation records will be displayed after pressing the EVENT LOG icon. Press ▲ or ▼ button for page turning.

Pressing the BATTERY LOG icon will display "Number of battery operations" and "Summed battery operation time."



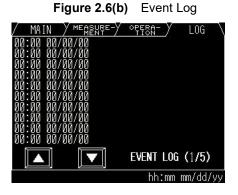


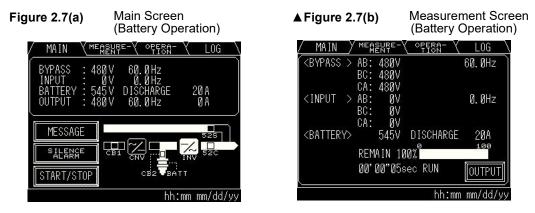
Figure 2.6(c)	Battery Log
/ MAIN / MEASURE-/ BATTERY (since 01,	
BATTERY OPERATION	4Times
TOTAL BATTERY OPERATION TIMES	Øh 12m 34s

Figure 2.6(a) Log Menu



## 2.3.2 INPUT POWER FAILURE (Figure 2.7)

During an Input Power Failure, the UPS inverter will be powered by the UPS batteries. The following will be displayed on the main and measurement screen: "Indication of battery operation" and "Remaining battery life."



▲ For other stored energy systems, refer to the attached supplement.

The LCD will display a "Battery low voltage message" when the battery capacity is near depletion. The End of Battery Discharge announcement is displayed when the battery end voltage is reached. At this time, the inverter will perform an electronic shutdown to prevent loss of battery life, which is typical from extreme deep discharge conditions. When the input power is restored, the inverter will automatically restart to power the load, and the batteries will be simultaneously recharged. The End of Battery Discharge announcement is shown at the bottom of the screen.

## 2.3.3 FAULT INDICATION (Figure 2.8)

"MESSAGE" and "SILENCE ALARM" icons will appear on the main menu when a UPS failure condition has occurred.

/ MAIN		RE-V	OPERA-	·YL	0G \
BYPASS INPUT BATTERY OUTPUT	: 480V : 0V : 545V : 480V	Ø. Diso	0Hz 0Hz CHARGE 0Hz	20 A 0 A	
MESSAG	ìE	· —		52	
SILENC					
START/S	TOP		св2 🛡вр	: TT	
			hh	:mm mm/	′dd/yy

Figure 2.8 Main Screen (Fault Indication)



The following will be displayed when the MESSAGE icon on the main menu is pressed:

## 1) MESSAGE (Figure 2.9)

The display shows a fault code, a description of the fault and a guidance of what action is to be taken by the user. A maximum of 10 faults are displayed at one time. If an input power failure occurs during a fault condition, the fault indication and input power failure announcement are alternatively displayed at 5 second intervals.



Figure 2.9 Message Screen

2) SILENCE ALARM (Figure 2.9)

The circled icon will appear when a failure occurs. The audible alarm announcing the failure can be silenced by pressing this icon.

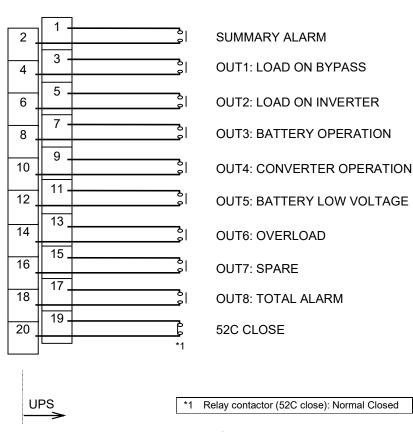


#### 2.4 EXTERNAL SIGNAL TERMINAL BLOCK

The UPS is equipped with a series of input/output terminals for external annunciation of alarms and for remote access of certain UPS functions. The layout of terminals are shown in Figures 2.10 with a functional description of the input/output ports. OUT1 to OUT8 are user programmable, but are set to factory default, also shown in Figure 2.10.

Adding the same external I/F PCB "IOAU-09", doubling signal outputs is applicable for OUT1 to OUT8.

▲ Figure 2.10(a) External Signal Terminal Block (NEC Class2)

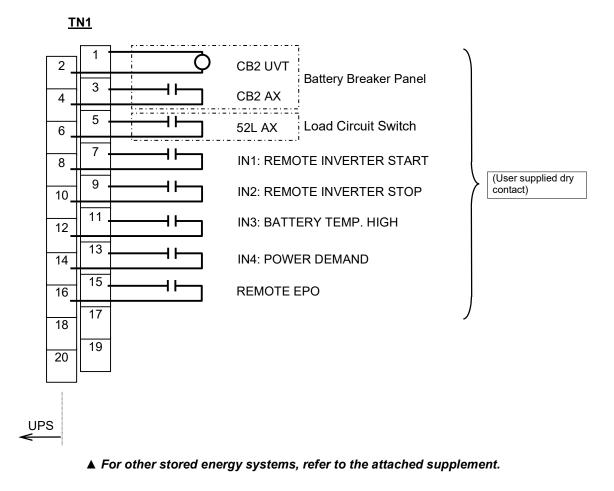




▲ For other stored energy systems, refer to the attached supplement.



▲ Figure 2.10(b) External Signal Terminal Block (NEC Class2)





### A) Output Contacts (for external alarm annunciation)

Output contacts consist of form "A" dry type contacts. The rated capacity of all output contacts is NEC Class2 (30Vdc/1Adc). All dry contacts should be operated at their rated values or lower. Figure 2.11 illustrates a typical installation. The external relay can also be a lamp, LED, computer, etc.

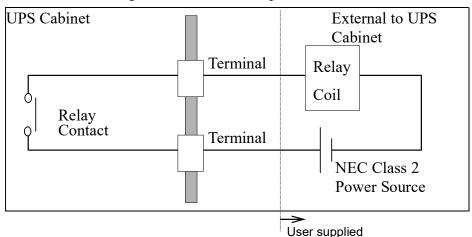


	Figure 2.11	Control Wiring for External Contacts
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#### Details of output alarm contacts: TN2

#### Terminals 1 to 2 "Summary Alarm" contact

Activated when a major fault has occurred with the system.

#### Terminals 3 to 4 "Load on Bypass" contact (OUT1)

Activated when the power is supplied from the static bypass input.

#### Terminals 5 to 6 "Load on Inverter" contact (OUT2)

Activated when the power is supplied by the inverter.

### Terminals 7 to 8 "Battery Operation" contact (OUT3)

Activated when the battery is operating following an AC power failure.

Terminals 9 to 10 "Converter Operation" contact (OUT4)

Activated when the converter is operating.

#### Terminals <u>11 to 12</u> "Battery Low Voltage" contact (OUT5)

Activated when the battery voltage drops below discharge end voltage level during inverter operation (i.e. during AC fail condition).

#### Terminals 13 to 14 "Overload" contact (OUT6)

Activated when an overload has occurred in the system.

#### Terminals 15 to 16 "Spare" contact (OUT7)

### Terminals 17 to 18 "Total Alarm" contact (OUT8)

Activated during major fault, minor fault and alarm events.

### Terminals 19 to 20 "52C Close" contact (OUT9)

Activated when the inverter output contactor 52C has closed.



INC at



NOTE: The UPS is equipped with a selectable output contact feature. The above alarms are the default settings.

Contact MITSUBISHI ELECTRIC POWER PRODUCTS,

1-800-887-7830 for setup information.

Output Item	Default
NONE	
TOTAL ALARM	OUT8
MINOR FAULT	
ALARM	
AC INPUT ABNORMAL	
BYPASS ABNORMAL	
BATTERY ABNORMAL	
BATTERY LOW VOL.1	
BATTERY LOW VOL.2	OUT5
BATTERY DEPLETION	
OVERLOAD	OUT6
OVERLOAD PREALARM	
FAULT GROUP 1	
FAULT GROUP 2	
BYPSSYNCHRONOUS	
BYPSASYNCHRONOUS	
REMOTE OPE ENABLE	
LOAD ON INVERTER	OUT2
LOAD ON BYPASS	OUT1
LOAD ON AC	
BATTERY OPERATION	OUT3
CONVERTER	OUT4
OPERATION	0014
INVERTER OPERATION	
CB1 CLOSE	
CB2 CLOSE	
52S CLOSE	
POWER DEMAND ON	
EQUALIZING CHARGE	
ANOTHER BUS/SYNC.OK	
SPARE 29	
SPARE 30	
SPARE 31	

 Table 2.1
 Selectable Output Contacts

## B) Input Contacts (for remote access of UPS)

External contacts are provided by the user of the UPS system. The terminal voltage at the UPS is 24Vdc. Provide external dry contacts accordingly.

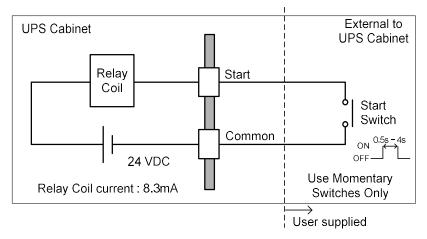




CAUTION: Do not apply voltages to remote access input terminals. Damage to UPS may result.

Refer to Figure 2.12 for a typical wiring configuration. Although this figure applies to the remote start/stop terminals, the same wiring arrangement is used for emergency stop, power demand, and battery temperature high.

#### Figure 2.12 Remote "Start" Contact Connections



#### Details of input contacts for remote access: TN1

#### Terminals 7 to 8 Remote "Inverter Start" input terminal (IN1)

Used to start inverter from a remote location. UPS must be programmed for remote operation. Refer to Operations Menu for procedure.

#### Terminals 9 to 10 Remote "Inverter Stop" input terminal (IN2)

Used to stop inverter from a remote location. UPS must be programmed for remote operation. Refer to Operations Menu for procedure.

### Terminals 11 to 12 "Battery Temp. High" contact input (IN3)

Input fed by a thermocouple that monitors battery temperature. The converter float voltage level is reduced for battery over-temperature conditions. External thermocouple is user supplied.

### Terminals 13 to 14 "Power Demand" Command contact input (IN4)

Used to control the input power. Power demand is turned ON when the contact is closed, and power demand is turned OFF when the contact is open.

### Terminals 15 to 16 "Remote EPO" contact input

Used to perform a remote UPS Emergency Power Off (EPO).

# The load will be dropped.





NOTE: The UPS is equipped with a selectable input contact item. The above items are the default settings. Contact MITSUBISHI ELECTRIC POWER PRODUCTS, INC for setup information at 1-800-887-7830.



CAUTION: In all cases, a switch having a protective cover is recommended to reduce the possibility of accidental operation.

No.	Input Item	Default
0	NONE	
1	REMOTE START	IN1
2	REMOTE STOP	IN2
3	POWER DEMAND 1	IN4
4	POWER DEMAND 2	
5	BATTERY LIQUID LOW	
6	BATTERY TEMP.ABNORMAL	IN3
7	GENERATOR OPERATION	
8	ASYNCHRONOUS	10 01 00 99
9	ANOTHER BUS.SYNC.	
10	REMOTE INVERTER(MMS)	
11	REMOTE BYPASS(MMS)	
12	EXT.BYP dV STR	
13	USE IBLIMIT 2	
14	CHARGER STOP	
15	EXTERNAL ALARM	
16	CB2 EX	20 05. 10 10
17	CHARGE DEVICE ERR	
18	CB1 ON IL	
19	DISCHG STOP	
20	SPARE 20	34 - 33 19 - 93
21	SPARE 21	
22	SPARE 22	
23	SPARE 23	
24	SPARE 24	
25	SPARE 25	
26	SPARE 26	
27	SPARE 27	
28	SPARE 28	
29	SPARE 29	
30	SPARE 30	
31	TRACE TRIGGER	

Table 2.2	Selectable	Input	Contacts
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## 2.5 EXTERNAL COMMUNICATIONS

External communications are provided using Lookups. Refer to the Lookups technical manual U-ENM00017 for details.



# **3.0 INSTALLATION AND OPERATION**



3.1

#### TRANSPORTATION AND INSTALLATION

**Table 3.1** How to Transport and Install the System

Transportation	Installation
Transport unit with forklift.	Using the pre-drilled four holes in the UPS
Carry with overhead crane using	channel base, anchor the unit using appropriate
provided screw-eyebolts.	hardware (not provided).



<u>CAUTION</u>: Do not transport in a horizontal position. Cabinets must be maintained upright within +/- 15° of the vertical during handling.

### 3.2 INSTALLATION PROCEDURE

A) Note the load tolerance of the floor

Refer to Table 3.2 for list of UPS weights.

UPS Capacity (kVA)	300	500	750
Weight (lb.)	2,250	3,570	4,255

#### B) Minimum clearance required for ventilation:

Right side \_\_\_\_\_ 25 mm (1 inch) (not required when sidecars are used)

Left side \_\_\_\_\_ 25 mm (1 inch) (not required when sidecars are used)

Back side 0.0 mm (0 inch)

Top side \_\_\_\_\_ 600 mm (24 inches) (for air flow)



### C) Space requirement for routine maintenance:

Allow for the following space at the time of installation.

Front 1075 mm (43 inches)

Sides 0.0 mm (0 inch)

Back side \_\_\_\_\_ 0.0 mm (0 inch)

Top side \_\_\_\_\_ 500 mm (20 inches)

# D) External Battery Supply

Please refer to the following when installing and maintaining batteries:



- 1. The customer shall refer to the battery manufacturer's installation manual for battery installation and maintenance instructions.
- The maximum permitted fault current from the remote battery supply and the DC voltage rating of the battery supply over-current protective device, as shown in Table 3.3.

 Table 3.3
 Maximum Permitted Fault Current

UPS Capacity	DC Voltage	Maximum Fault
(kVA)	Rating (V)	Current Permitted (A)
300	480	25,000
500	480	25,000
750	480	25,000

### 3.3 PROCEDURE FOR CABLE CONNECTIONS

- 1. Confirm the capacity of the UPS being installed. Identify the input/output power terminal blocks as shown in the appropriate Figures 3.1 through 3.3.
- 2. Connect the internal control wire and power wire.
  - (1) Control wire interconnections
    - a) CB2 UVT to terminal TN1-1, 2 of external I/F PCB IOAU-09.
    - b) CB2 ON Auxiliary to terminal TN1- 3, 4 of external I/F PCB IOAU-09.
  - (2) Power wire (AC input, Bypass input, AC output) interconnections
    - a) From user's distribution panel
      - 1. X1 (A-phase) to A bus bar in UPS
      - 2. X2 (B-phase) to B bus bar in UPS
      - 3. X3 (C-phase) to C bus bar in UPS
    - b) DC Input to UPS
      - 1. Positive cable to BP bus bar in UPS
      - 2. Negative cable to BN bus bar in UPS





<u>CAUTION</u>: After the completion of the input power cables connection: With a phase rotation meter, check that the phase rotation of the AC Input power terminals A, B and C as well as the Bypass Input power terminals A40, B40 and C40 are correct. The proper phase rotation is clockwise:  $A \rightarrow B \rightarrow C$ .

- Connect the grounding conductor from the input service entrance to the UPS Ground Bar (E).
- 4. Two (2) sources feeding the UPS:
  - (1) Connect the AC input power cables from the input service entrance to the AC input power terminals, identified as A, B, C in Figures 3.1 to 3.3. Input cables must be sized for an ampere rating larger than the maximum input drawn by the converter (refer to the equipment nameplate for current ratings). Confirm that an external bypass input circuit breaker (MCCB) is installed (refer to WARNING 4, page 1-5). Connect the bypass input power cables from the input service entrance to the bypass input power terminals, identified as A40, B40 and C40 in Figures 3.1 to 3.2. Bypass input cables must be sized for an ampere rating larger than the maximum output current capacity of the UPS. Refer to Table 3.4 for recommended cable sizes.
  - (2) Connect the external signal terminal block as desired. Refer to section 2.4 and Figure 2.10 for a functional description. A 2mm<sup>2</sup>, or less, shielded conductor is recommended.
- 5. One (1) source feeding the UPS:
  - (1) Confirm that an external input circuit breaker sized to protect both the AC input and the bypass line is installed (refer to the equipment nameplate for current ratings). Connect the bypass input power cables from the input service entrance to the bypass input power terminals (identified as A40, B40 and C40 in Figures 3.1 to 3.3). Input cables must be sized for an ampere rating larger than the maximum current capacity of the UPS. Refer to Table 3.4 for recommended cable sizes.
  - (2) Using adequately sized conductors and referring to the appropriate figure identified in Figures 3.1 to 3.2, connect the jumper bypass terminals (A40, B40, C40) to AC input power terminals (A, B, C). Refer to Figures 3.1 to 3.2.
  - (3) Connect the external signal terminal block as desired. Refer to section 2.4 and Figure 2.10 for functional description. A 2mm<sup>2</sup>, or less, shielded conductor is recommended.





<u>CAUTION</u>: UPS power terminals are supplied with stud type fittings. It is recommended that compression lugs be used to fasten all input/output power cables.

- 6. Procedure for Cable Connections for Parallel Operation System
  - (1) Confirm the number of units to be connected in parallel. Identify the input/output power terminal blocks and control wire connections for parallel operation systems, as shown in the appropriate Figures 3.4 and 3.5.
  - (2) Connect the external control wire and power wire.
    - a) Control wire connections
      - Parallel configuration wiring (Refer to Figure 3.5.)
        - 52L control signal from Critical Load Cabinet (CLC) to UPS-n IOAU-09 (TN1- 5, 6).
        - Parallel control signal for TLIN, TLOUT, CIN, COUT as shown in Fig. 3.5.
    - b) Power wire connections

From UPS AC Output Terminals to Critical Load Cabinet (CLC) (refer to Figure 3.4 and 3.5).



			Input Side		Output Side E		Bypass	Bypass Side		DC Input Side	
kVA	Input	Output	Cable	Torque	Cable	Torque	Cable	Torque	Cable	Torque	
Capacity	Voltage	Voltage	Size	in. Ibs	Size	in. Ibs	Size	in. lbs	Size	in. Ibs	
2001-1/4	4001/	4001/	3 x 1/0	347 - 469	3 x 1/0	347 - 469	3 x 1/0	347 - 469	3 x 300MCM	347 - 469	
300kVA	480V	480V	or larger	in. Ibs	or larger	in. Ibs	or larger	in. Ibs		in. Ibs	
500101/0	4001/	4001/	3 x 250MCM	347 - 469	3 x 250MCM	347 - 469	3 x 250MCM	347 - 469	4 x 400MCM	347 - 469	
500kVA	480V	480V	or larger	in. Ibs	or larger	in. Ibs	or larger	in. lbs		in. Ibs	
	40.01/	4001/	3 x 600MCM	347 - 469	3 x 600MCM	347 - 469	3 x 600MCM	347 - 469	5 ··· 700M0M	347 - 469	
750kVA	480V	480V	or larger	in. Ibs	or larger	in. Ibs	or larger	in. lbs	5 x 700MCM	in. Ibs	

### Table 3.4 Recommended Cable Sizes\*1, \*2, \*3, \*4, ▲

\*1 – Use 75 degree C copper wire.

\*2 - The cables must be selected to be equal or larger to the sizes listed in the table.

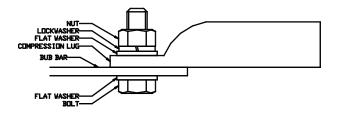
\*3 - Voltage drop across power cables not to exceed 2% of nominal source voltage.

\*4 - Allowable ampere-capacities based on copper conductors with 75 degree C. insulation at ambient temperature of 40 degree C.

▲ For other stored energy systems, refer to the attached supplement.

 Table 3.5
 Recommended Hardware

UPS Capacity	Bolt size	Flat washer size	Split lockwasher size	Nut size
300kVA	M12 x 40mm	M12	M12	M12
500kVA	M12 x 40mm	M12	M12	M12
750kVA	M12 x 40mm	M12	M12	M12





WIRE	WIRE	RECOMME	ENDATION	CRIMP TOOL REQUIRED		
SIZE	STRAND			BURNDY TYP	E Y35 OR Y46	
(CODE)	CLASS	VENDOR	CAT. NO.	COLOR KEY	DIE INDEX	
1	В	BURNDY	YA1C	GREEN	11 / 375	
		ILSCO	CRA-1L	GREEN 11/375		
	I	BURNDY	YA25-LB	1019		
1/0	В	BURNDY	YA25	PINK 12 / 348		
		ILSCO	CRA-1/OL	PINK	12 / 348	
	I	BURNDY	YA25-LB		1020	
2/0	В	BURNDY	YA26	BLACK	13	
		ILSCO	CRA-2/OL	BLACK	13	
	I	BURNDY	YA27-LB		1021	
3/0	В	BURNDY	YA27	ORANGE	14 / 101	
		ILSCO	CRB-3/OL	ORANGE	14 / 101	
	I	BURNDY	YA28-LB		1022	
4/0	В	BURNDY	YA28	PURPLE	15	
		ILSCO	CRB-4/OL	PURPLE	15	
	I	BURNDY	YA29-LB		1023	
250 MCM	В	BURNDY	YA29	YELLOW	16	
		ILSCO	CRA-250L	YELLOW	16	
	I	BURNDY	YA30-LB	1024		
300 MCM	В	BURNDY	YA30	WHITE 17 / 29		
		ILSCO	CRA-300L	WHITE	17 / 298	
	I	BURNDY	YA32-LB	1026		
350 MCM	В	BURNDY	YA31	RED	18 / 324	
		ILSCO	CRA-350L	RED	18 / 324	
	I	BURNDY	YA34-LB		1027	
400 MCM	В	BURNDY	YA32	BLUE	19 / 470	
		ILSCO	CRA-400L	BLUE 19/470		
	I	BURNDY	YA36-LB		1027	
500 MCM	В	BURNDY	YA34	BROWN	20 / 299	
		ILSCO	CRA-500L	BROWN	20 / 299	
	I	BURNDY	YA38-LB		1029	
600 MCM	В	BURNDY	YA36	GREEN	22 / 472	
		ILSCO	CRA-600L	GREEN	22 / 472	
	I	BURNDY	YA39-LB		1030	
750 MCM	В	BURNDY	YA39	BLACK	24	
		ILSCO	CRA-750L	BLACK	24	

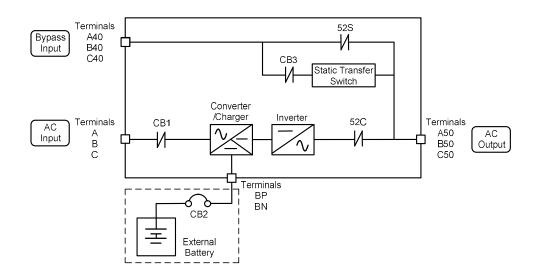
**Table 3.6**Crimp Type Compression Lug

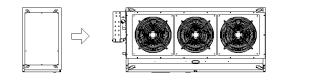


NOTE: When using crimp type lugs, the lugs should be crimped to the specifications given in the manufacturer's instructions for both crimp tool and lug.

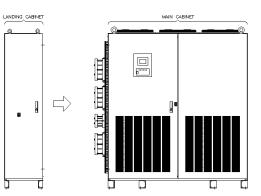


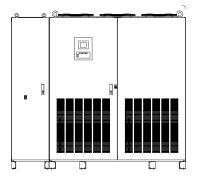
#### Figure 3.1 UPS Terminal Designation



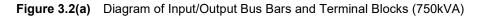


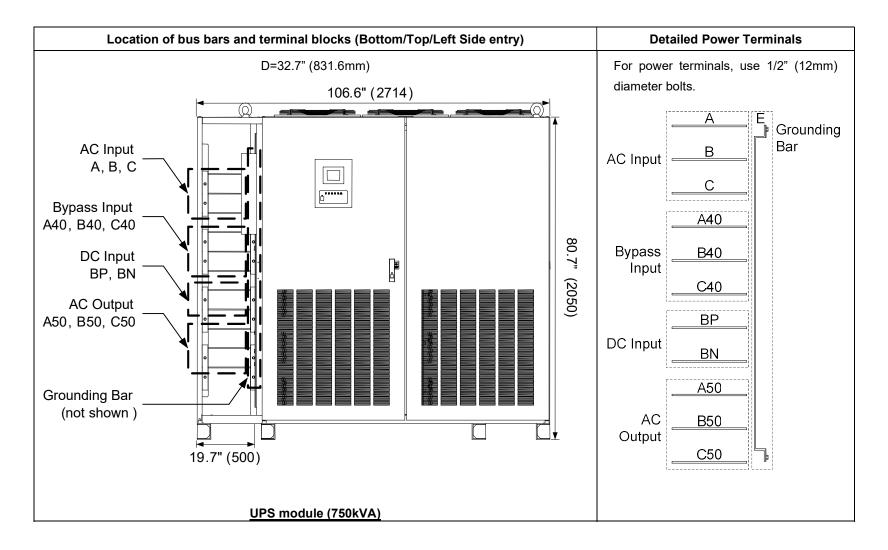




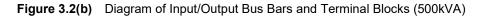


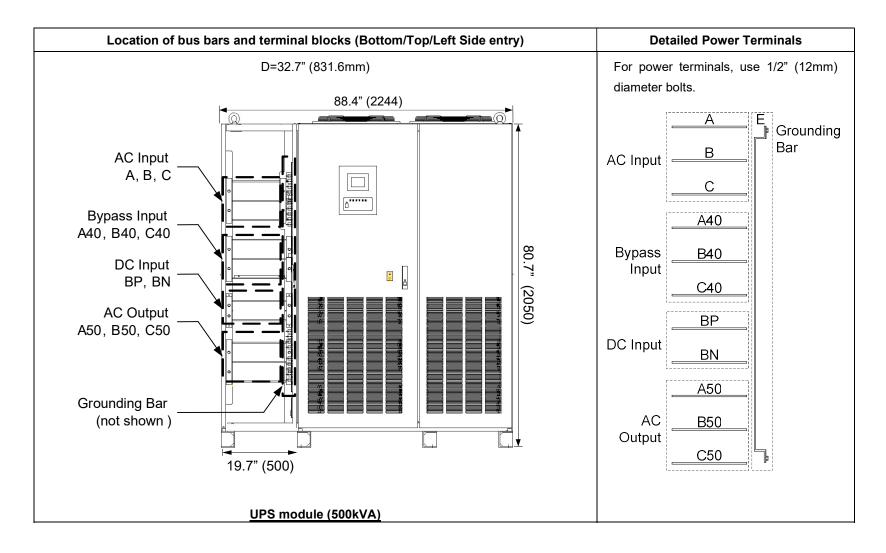




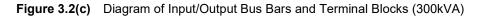












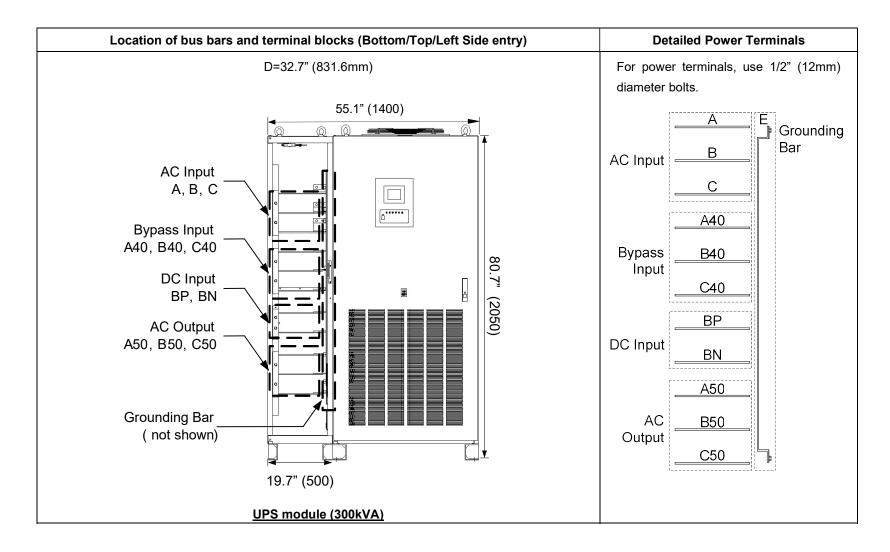
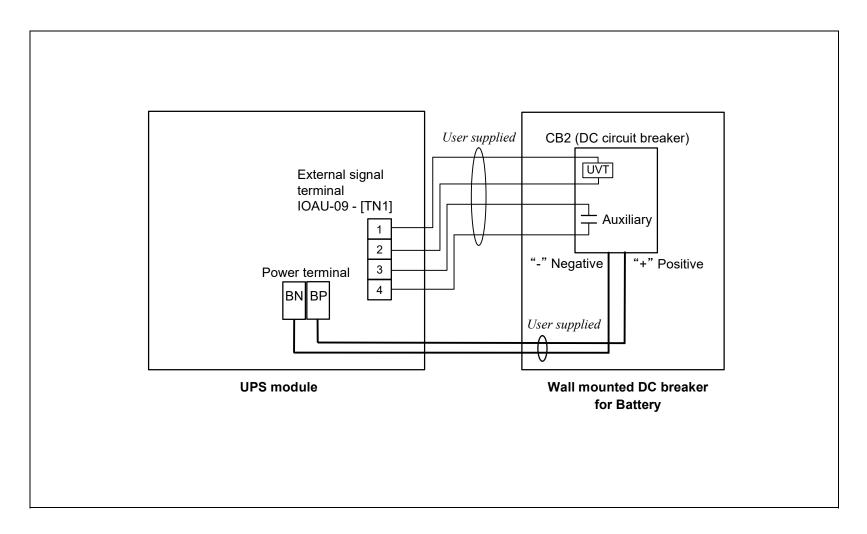




Figure 3.3 Diagram of Power Wire & Control Wire Interconnections Between UPS and Battery



MITSUBISHI ELECTRIC 9900B SERIES UPS

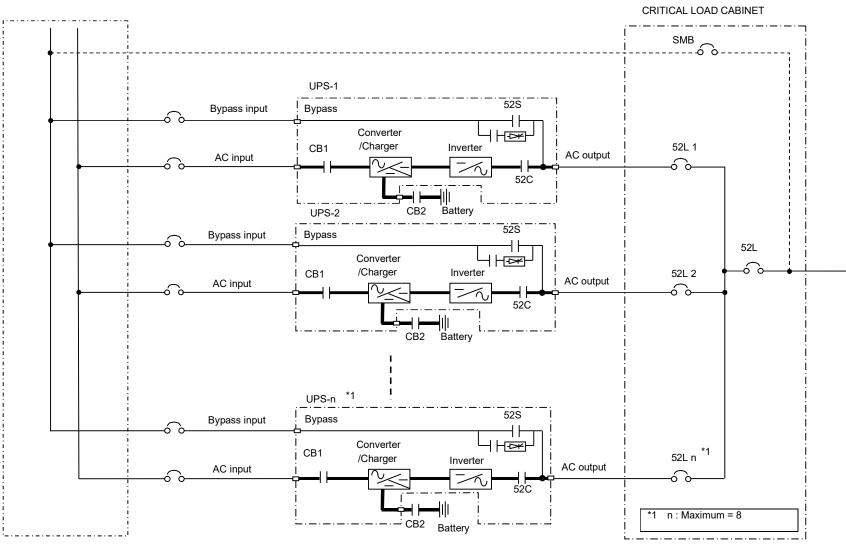
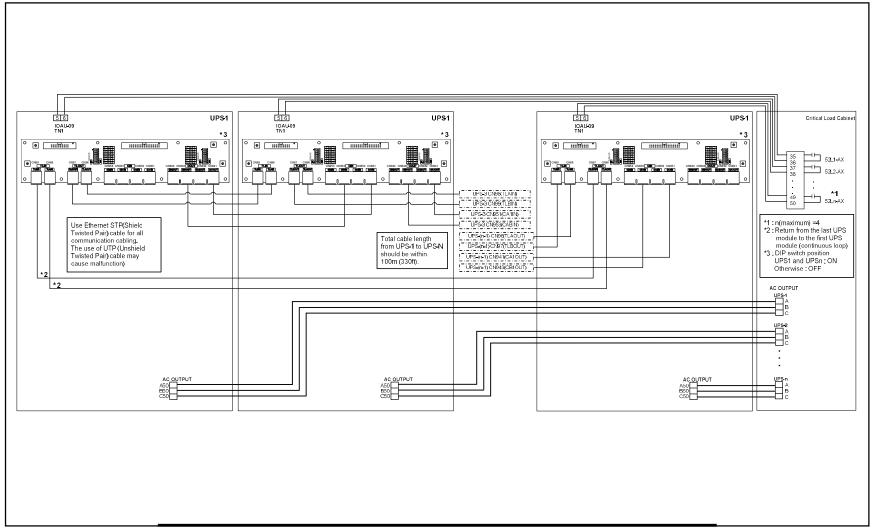


Figure 3.4 Diagram Of Power Wire Connections (Parallel Connection)

MITSUBISHI ELECTRIC 9900B SERIES UPS

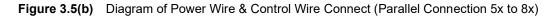


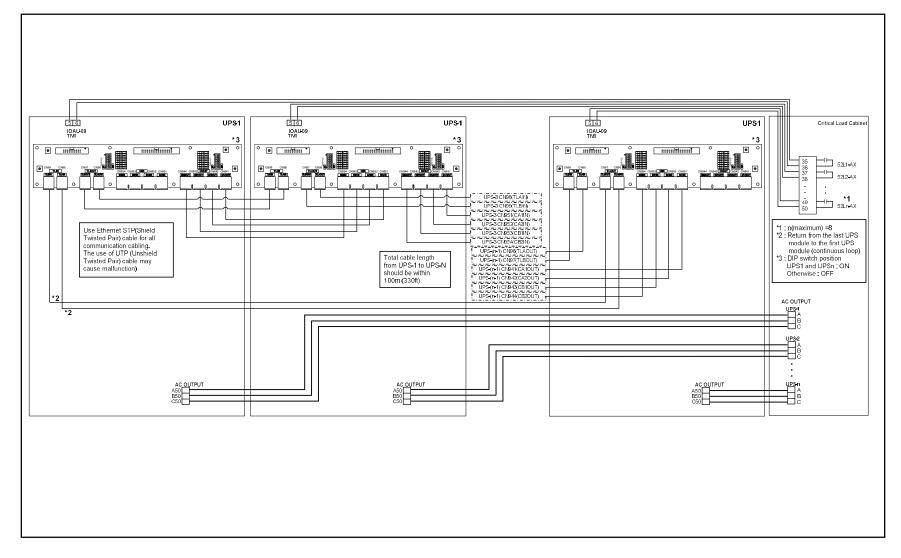
Figure 3.5(a) Diagram of Power Wire & Control Wire Connect (Parallel Connection 2x to 4x)



MITSUBISHI ELECTRIC 9900B SERIES UPS







MITSUBISHI ELECTRIC 9900B SERIES UPS



### 3.4 OPERATING PROCEDURES

For Parallel Operation system, refer to section "D) MMS Start-up Procedure." (Parallel Operation system is herein after MMS [Multi Module System]).

### A) Startup Procedure



CAUTION: Before the UPS startup, the internal Bypass line starts to supply the unconditioned bypass input power to the critical load if the External input (or Bypass) Circuit Breaker is closed. Be extremely careful when closing the External input (or Bypass) Circuit Breaker.

- a) Verify that the External Bypass Input Circuit Breaker for each unit is closed (user supplied).
- b) Verify that the Battery Disconnect Circuit Breaker (CB2) is opened or in tripping position.
- c) If a dual source is feeding the UPS, close the External AC Input Circuit Breaker manually (user supplied).
- d) The LCD panel boots up automatically, and the screen will show that the Load is powered by the bypass line.
- e) On the LCD panel, select the "OPERATION" tab, and then press the "STARTUP GUIDANCE" button to proceed with UPS start-up (refer to Figure 2.3).
- f) Follow the "STARTUP GUIDANCE" accordingly until the completion of the inverter startup.



<u>NOTE</u>: When "REMOTE OPERATION MODE" is displayed on the LCD panel, the inverter start operation can only be performed remotely. If local inverter start operation is required at the UPS, select "LOCAL ONLY" or "REMOTE & LOCAL" in the OPERATION MENU.



#### **B)** Shutdown Procedure

If a total UPS shutdown is required, verify that the critical load is OFF.

- a) On the LCD panel, select the "OPERATION" tab, and then press the "SHUTDOWN GUIDANCE" icon to continue the UPS shutdown (refer to Figure 2.3).
- b) Follow the "SHUTDOWN GUIDANCE" accordingly. During the procedure, the UPS will transfer the power feeding from the Inverter supply to the Bypass line supply.
- c) Both the Converter and Inverter will remain energized until complete disconnection from all power sources.



<u>NOTE</u>: When "REMOTE OPERATION MODE" is displayed on the LCD panel, the inverter start operation can only be performed remotely. If local inverter stop operation is required at the UPS, select "LOCAL ONLY" or "REMOTE & LOCAL" in the OPERATION MENU.

d) If stopping both the Inverter and Converter is required, open the Battery Disconnect circuit breaker (CB2) manually in accordance with guidance.



<u>WARNING</u>: Verify that the load is OFF if the next step is to be performed.

<u>NOTE</u>: Power to the critical load is supplied through the bypass line. Power to the critical load will be lost after execution of the next step. The load will drop.

- e) If a dual source is feeding the UPS, open the External AC Input Circuit Breaker (user supplied) manually.
- f) If turning off all power to the critical load is desired, open the External Bypass Input Circuit Breaker (user supplied) manually.



<u>CAUTION</u>: In bypass mode, all UPS power terminals are still live. Lethal voltages are present. De-energize all external sources of AC and DC power. Before removing the covers, wait 5 minutes after de-energizing. Check that no voltage is flowing before handling the UPS. Be careful even when the UPS has been de-energized; internal devices may still be hot.



#### C) Bypass Operation Procedure

#### \*\* Transfer from Inverter to Bypass

- 1. Check for "SYNC" on the LCD.
- 2. Press the "START/STOP" icon on the LCD.
- 3. Follow the "SHUTDOWN GUIDANCE" and Press the "STOP" icon on the LCD.

#### \*\* Transfer from bypass to inverter

#### UPS

- 1. Press the "START/STOP" icon on the LCD.
- 2. Follow the "STARTUP GUIDANCE" and Press the "START" icon on the LCD.



<u>NOTE</u>: When "REMOTE OPERATION MODE" is displayed on the LCD panel, the inverter start operation can only be performed remotely. If local inverter start or stop operation is required, select "LOCAL ONLY" or "REMOTE & LOCAL" in the OPERATION MENU.

#### D) MMS Startup Procedure

#### External Circuit Check

- 1. Verify that Critical Load Cabinet (CLC) Circuit Breaker SMB is closed.
- 2. Verify that CLC System Output Circuit Breaker 52L is open.
- 3. Verify that CLC UPS Circuit Breakers 52L1, 52L2...and 52Ln are closed.

#### Start-up from UPS-1 to UPS-n

1. Startup each UPS in accordance with "A) Startup Procedure." Each UPS will start Inverter Operation in synchronization with the bypass input.

#### Transfer from Maintenance Bypass to MMS Bypass Operation

- 1. Closed the CLC System Output Circuit Breaker 52L.
- 2. Open the CLC Circuit Breaker SMB.



<u>NOTE</u>: When "REMOTE OPERATION MODE" is displayed on the LCD panel, the inverter start operation can only be performed remotely. If local inverter start operation is required, select "LOCAL ONLY" or "REMOTE & LOCAL" in the OPERATION MENU.



## Transfer from UPS MMS Bypass Operation to UPS MMS Inverter Operation

1. Transfer MMS Bypass Operation to MMS Inverter Operation from Operation Menu on any UPS LCD as shown in Figure 3.6.

## Transfer from UPS MMS Inverter Operation to UPS MMS Bypass Operation

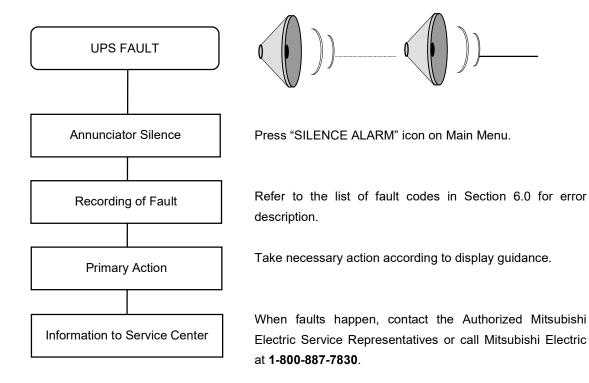
1. Transfer MMS Inverter Operation to MMS Bypass Operation from Operation Menu on any UPS LCD as shown in Figure 3.6.

/ MAIN / MEASURE-Y OPERA- V STATUS V
MMS OPERATION
Enable tranfer operation.
INVERTER BYPASS OPERATION OPERATION
SYSTEM BYP.
SYSTEM INV.
14:06 04/14/08

Figure 3.6 LCD Screen (MMS Operation)



# **4.0 RESPONSE TO UPS FAILURE**





# NOTE:

The error code indicated on the LCD display panel when a UPS alarms is very important.

In order to reduce repair time, please include all error codes on the LCD screen and the operation and load status in all correspondence to the Mitsubishi Electric field service group.



# **5.0 PARTS REPLACEMENT**

Contact Mitsubishi Electric Power Products, Inc. or its authorized service representatives at 1-800-887-7830 on all issues regarding the replacement of parts.

### A) Battery

Battery lifetime may vary according to the frequency of use and the average ambient operating temperature. The end of battery life is defined as the state of charge resulting in an ampere-hour capacity less than, or equal to, 80% of nominal capacity. Replace the battery if its capacity is within this percentage.

### **B) UPS Component Parts**

UPS components have a defined life expectancy (Fan, Capacitors, Filters, etc). Contact Mitsubishi Electric Power Products, Inc. or its authorized service representatives for a complete parts replacement schedule. The recommended replacement time interval varies with operating environment.

Contact Mitsubishi Electric Power Products, Inc. or its authorized service representatives for application-specific recommendations.



NOTE: Any part replacements (including modifications) without authorization by Mitsubishi Electric could result in personal injuries, death or destruction of the UPS.



# 6.0 FAULT CODES

This section covers fault codes, their descriptions and required actions.

In the event of a fault:

A) Verify and record the occurrence of the alarm. Note details of the alarm message displayed on the LCD display panel.

Contact Mitsubishi Electric Power Products, Inc. at 1-800-887-7830.

B) If a circuit breaker (MCCB) has tripped, depress the toggle to reset the breaker before closing it again.



Table 6.1	Fault Code L	ist	1			
Code indication (Note 3)	Status message	Meaning	Guidance	Buzzer	External relay contact (Note 1)	Failure lamp (Note 2)
UA801	AC INPUT VOLTAGE OUT OF RANGE	Input line voltage is out of the specific range.	CHECK INPUT POWER SOURCE	Intermittent sound	Alarm AC input abnormal	-
UA802	AC INPUT FREQUENCY OUT OF RANGE	Input line frequency is out of the specified range.	CHECK INPUT POWER SOURCE	Intermittent sound	Alarm AC input abnormal	-
UA803	AC INPUT PHASE ROTATION ERROR	Input line power conductors are not wired in a proper phase sequence.	CHECK INPUT POWER SOURCE	Intermittent sound	Alarm AC input abnormal	-
UA804	Converter Ope. Prohibition	The converter interlock is active.	-	Intermittent sound	Alarm	-
UA805	INVERTER OVERLOAD	The output load current has exceeded 105% of the rated current.	WARNING: DECREASE LOAD	Intermittent sound	Alarm Overload	-
UA806	INVERTER OVERLOAD	The output load current has exceeded 110% of the rated current.	WARNING: DECREASE LOAD	Intermittent sound	Alarm Overload	-
UA807	INVERTER OVERLOAD	The output load current has exceeded 125% of the rated current.	WARNING: DECREASE LOAD	Intermittent sound	Alarm Overload	-
UA808	INVERTER OVERLOAD	The output load current has exceeded 150% of the rated current.	WARNING: DECREASE LOAD	Intermittent sound	Alarm Overload	-
UA810	INVERTER OVERLOAD	Short time over-current has exceeded 150% of the rated current	WARNING: DECREASE LOAD	Intermittent sound	Alarm Overload	-
UA812	BYPASS VOLTAGE OUT OF RANGE	Bypass line voltage is out of the specific range.	CHECK BYPASS INPUT	Intermittent sound	Alarm Bypass Input Abnormal	-
UA813	BYPASS PHASE ROTATION ERROR	Bypass line power conductors are not wired in a proper phase sequence.	CHECK BYPASS INPUT	Intermittent sound	Alarm Bypass Input Abnormal	-
UA814	BYPASS FREQUENCY OUT OF RANGE	Bypass line frequency is out of the specific range.	CHECK BYPASS INPUT	Intermittent sound	Alarm Bypass Input Abnormal	-
UA815	TRANSFER PROHIBITION	Transfer to bypass is not available due to bypass abnormality.	-	Intermittent sound	Alarm	-
UA817	EMERGENCY STOP ACTIVATED	The emergency stop was activated by the EPO switch or an external contact.	-	-	Alarm	-
UA821	TRANSFER PROHIBITION	The UPS cannot transfer to the bypass because the inverter output is not synchronized to the bypass.	-	-	Alarm	-

# Table 6.1 Fault Code List



Code indication (Note 3)	Status message	Meaning	Guidance	Buzzer	External relay contact (Note 1)	Failure lamp (Note 2)
UA822	TRANSFER PROHIBITION	The UPS cannot transfer to the bypass because of backup generator operation.	-	-	Alarm	-
UA824	CB2 OPEN	The battery circuit breaker (CB2) is open.	TURN ON CB2	Intermittent sound	Alarm	-
UA827	52C OPE. PROHIBITION	The interlock for the inverter output contactor (52C) is active.	-	Intermittent sound	Alarm	-
UA828	FAN ALARM	Cooling Fan is not operating as intended.	CALL SERVICE ENGINEER	Intermittent sounds	Alarm	
UA831	EMERGENCY BYPASS SWITCH ON	Emergency bypass switch has been turned on.	-	Intermittent sound	Alarm	-
UA833	52L OPEN	The load circuit breaker(52L) is turned off.	-	Intermittent sound	Alarm	-
UA834	BATTERY DEPLETED/AC OUT STOPPED	The battery voltage has reached the depleted level.	-	-	Alarm	Lit on
UA835	TRANSFER PROHIBITION	The UPS could not transfer to the bypass because the bypass source has an abnormality.	-	-	Alarm	-
UA841	Converter Ope. Inhibited	The interlock for the converter input contactor (CB1) is active on external input.	-	Intermittent sound	Alarm	-
UA860	REMOTE BUTTON ABNORMAL	Remote start or stop signal is being received continuously for a considerable time.	-	Intermittent sound	Alarm	-
UA861	LOCAL BUTTON ABNORMAL	Local start or stop signal is being received continuously for a considerable time.	-	Intermittent sound	Alarm	-
UA870	BALANCER OVERLOAD	The UPS detected an neutral point voltage unbalance.	-	Intermittent sound	Alarm Overload	-
UA890	EXTERNAL ALARM	External Alarm relay turned on.	-	Intermittent sound	Alarm	-
UA891	CHG PROHIBITED	The relay turned on.	-	Intermittent sound	Alarm	
UA892	DISCHG PROHIBITED	The relay turned on.	-	Intermittent sound	Alarm	
UF001	INPUT CIRCUIT ABNORMAL	Detection of a large variation of the reference error signal.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF002	CONVERTER OVERCURRENT	Detection of converter overcurrent.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF003	CONVERTER ABNORMAL	Pre-charging circuit is not working properly.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF006	CONVERTER ABNORMAL	Load on battery / INV mixed (2 minutes).	CALL SERVICE ENGINEER	Intermittent sound	Major	Lit on
UF011	CB1 ABNORMAL	Major discrepancy between reference signal and actual state of contactor CB1.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF052	CB1 ABNORMAL	Minor discrepancy between reference signal and actual state of contactor CB1.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker



Quida	Table 6.1 (contin	uation)			E de mai	E allerera
Code indication (Note 3)	Status message	Meaning	Guidance	Buzzer	External relay contact (Note 1)	Failure lamp (Note 2)
UF055	CONVERTER ABNORMAL	Load on battery / INV mixed (20 minutes).	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF056	CONVERTER OVERCURRENT	Detection of converter overcurrent.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF059	INPUT CIRCUIT ABNORMAL	Detection of a large variation of the reference error signal.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF102	DC OVERVOLTAGE	DC voltage surpasses the overvoltage level.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF103	DC UNDERVOLTAGE	DC voltage dropped below the undervoltage level.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF108	CHOPPER OVERCURRENT	Detection of DC overcurrent.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF109	DC UNBALANCED	Major unbalance of the neutral point voltage.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF110	ZERO PHASE OVERCURRENT	Detection of converter zero-sequence overcurrent.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF111	UPS CONTROL CIRCUIT ERROR	Battery current unbalance.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF112	DC CIRCUIT ABNORMAL	Sudden change of the DC voltage level.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF119	DC GROUND FAULT	Detection of DC ground fault.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF128	CONTROL POWER SUPPLY ABNORMAL	Power supply voltage to IGBT driver PCB is below the specified level.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF151	DC VOLTAGE ABNORMAL	24 hours after input power restoration, batteries does not reach float voltage level.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF152	DC VOLTAGE ABNORMAL	Unable to equalize the voltage of various batteries after 24 hours.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF154	CB2 ABNORMAL	During UVT, status signal from CB2 is ON.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF156	CHG.STOPPED (BATTERY OVERTEMP.)	UF157 failure persisted for over 2 hours.	CHECK BATTERY	Intermittent sound	Minor Battery abnormal	Flicker
UF157	BATTERY OVERTEMPERA TURE	Detection of overtemperature at the batteries.	CHECK BATTERY	Intermittent sound	Minor Battery abnormal	Flicker
UF158	BATTERY LIQUID LOW	Low level of battery electrolyte solution.	CHECK BATTERY	Intermittent sound	Minor Battery abnormal	Flicker
UF159	DC GROUND FAULT	Detection of DC ground fault.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF160	UPS CONTROL CIRCUIT ERROR	Abnormal behavior of DC current sensor.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF161	CHG.STOPPED (DC VOLT. ABNORMAL)	UF151 failure is running for over 24 hours.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker



Code indication (Note 3)	Status message	Meaning	Guidance	Buzzer	External relay contact (Note 1)	Failure lamp (Note 2)
UF162	BATTERY ABNORMAL	Failure detection based on battery self-check.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF163	BATTERY VOLTAGE ABNORMAL	Battery voltage is abnormality.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF170	VDB SENSOR ABNORMAL	Detection of a large variation of the difference between control-only and protection-only battery voltage.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF171	UPS CONTROL CIRCUIT ERROR	Battery current unbalance.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF172	CHG. STOPPED (DEVICE STATUS)	Energy storage device error.	CALL SERVICE ENGINEER	Continuous sound	Minor	Flicker
UF201	INVERTER OVERVOLTAGE	Detection of output overvoltage.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF202	INVERTER UNDERVOLTAGE	Output voltage dropped.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF203	INVERTER OVERCURRENT	Detection of inverter overcurrent.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF204	OUTPUT CIRCUIT ABNORMAL	Detection of a large variation of the reference error signal (current reference and actual current).	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF206	UPS CONTROL CIRCUIT ERROR	Discrepancy between output voltage and external voltage (bypass, common ac bus)	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF207	ZERO PHASE OVERCURRENT	Inverter zero-sequence overcurrent.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF208	UPS CONTROL CIRCUIT ERROR	Cross current is abnormality.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF209	52C ABNORMAL	Error to close the contactor 52C.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF210	52C ABNORMAL	Error to open the contactor 52C.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF211	52C ABNORMAL	No answer from contactor 52C during inverter operation.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF213	OVERTEMPERAT URE	Heatsinks temperature exceeds thermal settings.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF214	COOLING FAN ABNORMAL	Thermal relay activated protection.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF217	INVERTER OVERVOLTAGE	Detection of inverter output phase overvoltage.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF230	ZERO PHASE OVERCURRENT	Detection of zero-sequence overcurrent.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on



Code indication (Note 3)	Status message	Meaning	Guidance	Buzzer	External relay contact (Note 1)	Failure lamp (Note 2)
UF253	UPS CONTROL CIRCUIT ERROR	Discrepancy between output voltage and inverter voltage, or between output voltage and bypass voltage.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF256	OUTPUT VOLTAGE ABNORMAL	Output voltage is out of the specified range.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF257	52C ABNORMAL	Contactor 52C failed to open during load transfer from inverter to bypass.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF258	LOAD ABNORMAL	Load transfer due to overload for over 4 times within 5 minutes.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF259	ANOTHER UPS ABNORMAL	No detection of another UPS voltage signal.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF301	UPS CONTROL CIRCUIT ERROR	AD reference has an abnormal value.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF302	UPS CONTROL CIRCUIT ERROR	Detection of an external interruption during the software execution.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF303	UPS CONTROL CIRCUIT ERROR	Timer does not reset in the specified period (WDT settings)	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF305	UPS CONTROL CIRCUIT ERROR	Detection of an abnormal clock speed in the DSP or FPGA.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF306	UPS CONTROL CIRCUIT ERROR	Control power supply voltage are below the specified level.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF309	INVERTER VOLTAGE ABNORMAL	Inverter voltage is out of the specified range.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF310	CONTROL POWER SUPPLY ABNORMAL	Backup control power supplies exhibit abnormal condition.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF320	UPS CONTROL CIRCUIT ERROR	Cable disconnection in the parallel interface board during load supply.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF323	UPS CONTROL CIRCUIT ERROR	Major communication error during parallel operation.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF331	CONTROL POWER SUPPLY ABNORMAL	Cable disconnection in the main driver PCB (Phase A)	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF332	UPS CONTROL CIRCUIT ERROR	Cable disconnection in the main driver PCB (Phase B)	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF333	UPS CONTROL CIRCUIT ERROR	Cable disconnection in the main driver PCB (Phase C)	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF334	UPS CONTROL CIRCUIT ERROR	Cable disconnection in the main driver PCB (Chopper))	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on



Code indication (Note 3)	Status message	Meaning	Guidance	Buzzer	External relay contact (Note 1)	Failure lamp (Note 2)
UF352	CONTROL POWER SUPPLY ABNORMAL	Backup control power supplies exhibit abnormal condition.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF363	UPS CONTROL CIRCUIT ERROR	Synchronization status signal is being received for a considerable time.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF371	UPS CONTROL CIRCUIT ERROR	Minor communication error during parallel operation.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF372	UPS CONTROL CIRCUIT ERROR	Unable to synchronize the inverter output and the bypass voltage.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF374	UPS CONTROL CIRCUIT ERROR	Cable disconnection in the parallel interface board.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF375	UPS CONTROL CIRCUIT ERROR	Unable to achieve synchronization for parallel operation.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF376	UPS CONTROL CIRCUIT ERROR	No control response from another UPS although its detection is possible.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF377	UPS CONTROL CIRCUIT ERROR	Overload detection signal is being received continuously for a considerable time.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF378	UPS CONTROL CIRCUIT ERROR	No answer for sending synchronizing signal.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF379	UPS CONTROL CIRCUIT ERROR	Abnormal clock speed of the parallel control board processor.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF401	52S ABNORMAL	Error to close the contactor 52S.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF402	52S ABNORMAL	Error to open the contactor 52S.	CALL SERVICE ENGINEER	Continuous sound	Major	Lit on
UF420	52L OPERATION ERROR	Load circuit breaker 52L opened during inverter operation.	CHECK 52L	Continuous sound	Major	Lit on
UF451	52S ABNORMAL	Contactor 52S failed during load transfer from inverter to bypass.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker
UF452	CB3 ABNORMAL	Contactor CB3 is not working properly.	CALL SERVICE ENGINEER	Intermittent sound	Minor	Flicker

- (Note 1) 1) "Major" is defined as a major failure. The load is transferred from the inverter circuit to the static bypass line.
  - 2) "Minor" is defined as a minor failure. The UPS continues to operate normally, but the cause of alarm must be identified.
- (Note 2) Indicates one of two possible LED illumination patterns continuously on (lit on) or intermittent (flicker).



(Note 3) Code indication means:

UA+++	Alarm
UF+++	Failure
U%0++	Rectifier circuit failure
U%1++	DC circuit failure
U%2++	Inverter circuit failure
U%3++	Control circuit failure
U%4++	Bypass system failure
U%8++	Alarm
U%+00 - U%+49	Major failure
U%+50 - U%+99	Minor failure

\*) "+" denotes any numeral from 0 to 9

\*) "%" denotes either "A" or "F"



# 7.0 WARRANTY & OUT OF WARRANTY SERVICE

# Important Warranty Information

- For customers purchasing a new Uninterruptible Power Supply (UPS) directly from Mitsubishi Electric Power Products, Inc., the Limited Warranty of your Uninterruptible Power Supply (UPS) was provided to you at the time of sale.
- For customers purchasing a new Uninterruptible Power Supply (UPS) from a Reseller, the Limited Warranty of your Uninterruptible Power Supply (UPS) was provided to the Reseller at the time of sale. Please contact Mitsubishi Electric Power Products Inc. immediately if formal documentation of the warranty transfer was not provided to you.
  - To ensure prompt support please update your Product Registration information <u>www.mitsubishicritical.com/registration</u> at completion of startup <u>and</u> whenever the registered contacts responsible for your UPS change.
  - Additional copies of our Limited Warranty and your Product Registration are available upon request at <u>www.mitsubishicritical.com/registration</u> or calling 1-800-887-7830 or 1-724-772-2555.



# **8.0 MAINTENANCE CONTRACTS**

For information on maintenance contracts and other service offerings, please visit <u>www.mitsubishicritical.com/services</u>.

